

APPENDIX:

NHTSA COMPLAINTS

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The following NHTSA complaints are reproduced as they appear in NHTSA's public complaint database with no revision to substance or orthography, merely formatted for legible spacing.

I. NISSAN PATHFINDER

September 18, 2015 NHTSA ID NUMBER: 10765148

Components: POWER TRAIN

NHTSA ID Number: 10765148

Incident Date September 1, 2015

Consumer Location SANTA FE, NM

Vehicle Identification Number 5N1AR2MN6FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AFTER PURCHASING THE VEHICLE FROM AUTOMATION NISSAN DALLAS THE TRANSMISSION , CVT, FAILED AT 2300 MILES. THERE WAS NO HEAVY USE ON THE TRANSMISSION. WE HAVE NOT EVEN TOWED WITH IT. THIS IS UNACCEPTABLE AND THE DEALER REFUSES TO DO ANYTHING BEYOND FIX THIS LEMON.

PICKED UP VEHICLE, 9/17/15 AND ON THE MORNING OF 9/18/15 THE FUEL LIGHT CAME ON. WE DID NOT FUEL THE VEHICLE OR OPEN THE FUEL CAP

9/18/15 THE CHECK ENGINE LIGHT CAME ON AGAIN AND THE VEHICLE IS BACK AT THE DEALER.

November 11, 2015 NHTSA ID NUMBER: 10789823

Components: POWER TRAIN

NHTSA ID Number: 10789823

Incident Date September 10, 2015

Consumer Location ZEELAND, MI

Vehicle Identification Number 5N1AR2MM7FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CVT TRANSMISSION SHUDDERS AT LOW SPEED (20-40 MPH) WITH LIGHT THROTTLE APPLICATION. THIS PROBLEM HAS BEEN EXPERIENCED SINCE WE PURCHASED THE VEHICLE ON 9/10/2015

November 13, 2015 NHTSA ID NUMBER: 10790327

Components: POWER TRAIN, FUEL/PROPULSION SYSTEM

NHTSA ID Number: 10790327

Incident Date October 8, 2015

Consumer Location TONEY, AL

Vehicle Identification Number 5N1AR2MNXFC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

VEHICLE WAS TAKEN INTO SHOP BECAUSE OF SHUDDER IN TRANSMISSION AND HESITATION FROM STOP WHEN APPLYING ACCELERATOR. THE NISSAN DEALER INSTALLED A NEW VALVE BODY IN THE TRANSMISSION WHICH SEEMED TO STOP THE SHUDDER UNTIL TODAY WHEN IT HAS RETURNED. THE HESITATION FROM STOP PROBLEM WAS NOT FIXED AND I RETURNED THE PATHFINDER A SECOND TIME TO FIX THIS PROBLEM BUT SINCE IT DID NOT THROW A CODE AND COULD NOT BE DUPLICATED IT WAS NOT FIXED. THE HESITATION PROBLEM IS AN INTERMITTENT PROBLEM BUT WHEN IT HAPPENS THE VEHICLE DOES NOT MOVE FORWARD WHEN THE GAS IS FIRST APPLIED FOR A SECOND OR TWO. I HAVE ALMOST HAD TWO ACCIDENT BECAUSE OF THIS PROBLEM WHEN PULLING INTO TRAFFIC AND THE CAR WILL NOT MOVE WHEN GAS APPLIED. THE SHUDDER PROBLEM AS RETURNED AND CAN BE FELT AT AROUND 40MPH.

March 22, 2016 NHTSA ID NUMBER: 10850927

Components: UNKNOWN OR OTHER

NHTSA ID Number: 10850927

Incident Date March 18, 2016

Consumer Location ELK GROVE, CA

Vehicle Identification Number 5N1AR2MN4FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

IT STARTED WITH THE DREADED HESITATING/JERKING THING I HAVE READ ABOUT NISSAN CVT TRANNYS. THE DEALERSHIP STATED IT WAS A VALVE INSIDE THE TRANSMISSION, AND NOT THE TRANNY ITSELF. HOW IS A VALVE INSIDE THE TRANSMISSION NOT BE A PART OF THE TRANSMISSION?!?! THEY NEEDED TO REPLACE IT AND IT WILL TAKE APPROXIMATELY 3 DAYS. THEY SAID IF IT MIGHT OR MIGHT NOT SOLVE THE PROBLEM. IF AFTER REPAIR, IT CONTINUES, THEY WILL HAVE TO REPLACE THE WHOLE TRANSMISSION.

I THOUGHT NISSAN ALREADY FIXED THIS CVT TRANSMISSION ISSUE?

May 16, 2016 NHTSA ID NUMBER: 10865044

Components: STRUCTURE, POWER TRAIN, SERVICE BRAKES

NHTSA ID Number: 10865044

Incident Date May 15, 2016

Consumer Location PACOIMA, CA

Vehicle Identification Number 5N1AR2MN7FC****

Summary of Complaint

CRASH:No

FIRE:No
INJURIES:0
DEATHS:0

WHILE DRIVING OUR PATHFINDER IN STOP AND GO TRAFFIC, I'VE STARTED TO NOTICE AND FEEL A JUDDERING & JERKING MOTION COMING FROM THE TRANSMISSION/POWERTRAIN EVERY TIME I DEPRESS OR PRESS ON THE GAS PEDAL AT BETWEEN SPEEDS OF 15 TO 40 MPH. I PLAN TO REPORT THIS TO NISSAN ALONG WITH A COUPLE MORE ISSUES LIKE THE CRACKLING SOUND COMING FROM THE FRONT SUSPENSION USUALLY AFTER REVERSING BACK OUT OF A DRIVEWAY THEN MOVING FORWARD WHILE SLIGHTLY TURNING THE WHEEL BACK TO A STRAIGHT POSITION. COULD BE A BEARING ISSUE, RACKING PINION OR POSSIBLY THE BRAKE ISSUES THAT HAVE BEEN RECALLED. I WILL ALSO REPORT THE CONSTANT ANNOUNCE OF A CRACKLING SOUND COMING FROM THE WOOD PANELING AROUND STEREO AND AIR CONDITION CONTROLS. LAST BUT NOT LEAST THE SCARY & VISIBLE SHAKING OF THE FRONT HOOD WHILE DRIVING AT SPEEDS OF OVER 80MPH. THIS VIOLENTLY SHAKING FROM THE HOOD WILL CERTAINLY LET YOU KNOW THAT IF YOU GO ANY FASTER CHANCES ARE THE HOOD WILL FLY OFF OR CAUSE SERIOUS DAMAGE TO THE VEHICLE OR POSSIBLY CAUSE AN ACCIDENT. THERE IS NO DOUBT IN MY MIND THAT THIS IS ISSUE IS CLEARLY AN AERO DYNAMIC FLAW. HOW CAN THEY NOT HAVE BEEN AWARE OF THIS POSSIBLE SERIOUS SAFETY ISSUE ?

December 22, 2016 NHTSA ID NUMBER: 10937092

Components: POWER TRAIN

NHTSA ID Number: 10937092

Incident Date December 20, 2016

Consumer Location WALKERSVILLE, MD

Vehicle Identification Number 5N1AR2MMXFC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

POSSIBLY RELATED TO THE PAST YEAR MODELS NISSAN CVT ISSUES.

2015 PATHFINDER WITH LESS THAN 10K MILES UNDER 2 YEARS OLD TRANSMISSION FAILURE. MY WIFE WAS DRIVING ON THE HIGHWAY WITH MY 3 KIDS (4 YEAR, 2 YEAR, AND 1 MONTH OLD) WHEN THE VEHICLE STOP ACCELERATING. SHE WAS LUCKY ENOUGH TO PULL OVER TO THE SHOULDER SAFETY. WHEN SHE TRIED TO RESTART THE VEHICLE, THE VEHICLE WOULD NOT MOVE WHEN IT WAS IN DRIVE MODE OR LOW GEAR. THE VEHICLE HOWEVER DID MOVE IN REVERSE. MY WHOLE FAMILY WAS STUCK ON THE SIDE OF A FAST MOVING HIGHWAY, WITHOUT ME, UNTIL I WAS ABLE TO LEAVE WORK, AN HOUR AWAY, TO GET TO THEIR LOCATION AND SAFETY GET ALL THE KIDS AND MY WIFE TO A SAFER LOCATION. TOWED THE VEHICLE TO THE DEALERSHIP WHERE WE BOUGHT THE CAR AND THEY SAID THAT THEY HAVE TO REPLACE

THE TRANSMISSION. THE ISSUES MAY STEM FROM THE SAME ISSUE IN PREVIOUS MODEL PATHFINDERS AND OTHER VEHICLE MODELS WITH NISSAN'S CVT IN THEM.

LESS THAN 10K MILES ON A BRAND NEW VEHICLE. UNDER 2 YEARS IN AGE AND THE TRANSMISSION FAILS. MAKES ME RETHINK IF I WANT TO KEEP THE VEHICLE KNOWING MY FAMILY WILL MAINLY BE DRIVING IN IT WITHOUT ME THERE. *TR

April 5, 2017 NHTSA ID NUMBER: 10970639
Components: POWER TRAIN
NHTSA ID Number: 10970639
Incident Date February 21, 2017
Consumer Location CORTLANDT MANOR, NY
Vehicle Identification Number 5N1AR2MM0FC****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

WARNING LIGHT APPEARED - DEALER INDICATED NEEDED NEW TRANSMISSION UNDER WARRANTY HAS BEEN WITH DEALER FOR SEVEN WORKING DAYS AND THEY ARE HAVING DIFFICULTY REPAIRING THE ISSUE DEALER INDICATED OTHER PATHFINDERS HAVE SAME PROBLEM. LIGHT APPEARED WHEN I TURNED ON VEHICLE –

February 8, 2018 NHTSA ID NUMBER: 11071844
Components: POWER TRAIN
NHTSA ID Number: 11071844
Incident Date February 2, 2018
Consumer Location BOSTIC, NC
Vehicle Identification Number 5N1AR2MN5FC****
Summary of Complaint
CRASHNo
FIRENo
INJURIES0
DEATHS0

2015 NISSAN PATHFINDER SOMETIMES WILL NOT GO WHEN THE GAS PEDAL IS PRESSED FROM A STOPPED POSITION. 3 DIFFERENT TIMES THIS HAS HAPPENED TO ME AND MY WIFE. THIS IS AN EXTREMELY DANGEROUS SITUATION. IT HAPPENED THE LAST TIME AS WE WERE TRYING TO CROSS FOUR LANES OF TRAFFIC AT AN INTERSECTION.AS THE LIGHT TURNED GREEN AND WE TRIED TO GO IT ONLY IDLED ACROSS THE INTERSECTION

WE GOT IT TO THE DEALERSHIP ASAP IT'S BEEN THERE A WEEK SO FAR. VEHICLE WAS MANUFACTURED IN AUG 2015. I PURCHASED IT USED BUT CERTIFIED!

PLEASE INVESTIGATE TO SEE IF THE PROBLEMS THEY HAD WITH THE 2013-2014 MODELS ARE CONTINUING. I HAVE HEARD IT MIGHT BE THE TRANSMISSION?

ALL MAINTENANCE HAS BEEN PERFORMED ACCORDING TO CARFAX, INCLUDING AT 9,774 AN ENGINE POWER TRAIN COMPUTER MODULE REPROGRAMMED.

CERTIFICATION WAS DONE BY NISSAN ON 8/21/2018 AND PURCHASED BY US.ON 9/2/2017.

ANY HELP TO KEEP ME AND MY WIFE SAFE WILL BE APPRECIATED.

June 10, 2018 NHTSA ID NUMBER: 11100733

Components: POWER TRAIN

NHTSA ID Number: 11100733

Incident Date June 2, 2018

Consumer Location CLERMONT, FL

Vehicle Identification Number 5N1AR2MN2EC****

Summary of Complaint

CRASH;No

FIRE;No

INJURIES:0

DEATHS:0

TRANSMISSION WHEN PRESSING ON THE GAS HAPPENS ANYTIME AT ANY SPEED, THE WHOLE CAR SHAKES AND THE VEHICLE DOESN'T WANT TO SPEED UP. WAS MERGING ONTO HIGHWAY AND PRESSED ON THE ACCELERATION JUST A LITTLE BIT AND THE VEHICLE DID NOT WANT TO SPEED UP. ALL IT DID FOR A FEW SECONDS WAS SHAKE AND SHIMMY THE VEHICLE. FELT LIKE THE TRANSMISSION WAS HAVING ISSUES. THIS STARTED TO HAPPEN AT 30,000 MILES WITH THE VEHICLE THAT WAS JUST BARELY 2 YEARS OLD.

BROUGHT TO DEALERSHIP AND WAS TOLD NOTHING IS WRONG WITH TRANSMISSION BUT AN OUTDATED SOFTWARE FOR CVS TRASNMISSSION, THEY UPDATED IT AND THE VEHICLE HAS WAY HIGHER RPMS WHEN YOU PRESS THE GAS EVERY SO LITTLE AND THE TRANSMISSION STILL DOES THE SAME ISSU AS BEFORE. NISSAN STILL STATES NOTHING IS WRONG. I BEG TO DIFFER WHEN I'M GETTING ON THE INTERSTATE AND THE WHOLE VEHICLE SHAKES AND DOESN'T WANT TO MOVE AND ALMOST CAUSED A CRASH BY BEING HIT WHEN VEHICLE WON'T SPEED UP BUT WANTS TO SHAKE AND SHIMMY THE ENTIRE VEHICLE FOR A FEW SECONDS THEN GO IS A SAFETY ISSUE!

June 29, 2018 NHTSA ID NUMBER: 11104768

Components: ENGINE

NHTSA ID Number: 11104768

Incident Date June 27, 2018

Consumer Location MARIETTA, GA

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY TRUCK IS CURRENTLY AT THE DEALERSHIP AND THEYRE CLAIMING THAT THE TRANSMISSION NEEDS TO BE REPLACED. THIS IS A NEW TRUCK WITH 71000 MILES

January 17, 2019 NHTSA ID NUMBER: 11170502

Components: UNKNOWN OR OTHER

NHTSA ID Number: 11170502

Incident Date January 17, 2019

Consumer Location FLOWERY BRANCH, GA

Vehicle Identification Number 5N1AR2MN2FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I PURCHASED A USED 2015 PATHFINDER. IT'S BEEN IN THE SHOP 4 TIMES IN 7 MONTHS. TRANSMISSION ISSUE, JERKING THE CAR...IN MIDDLE OF INTERSECTION..PART INSIDE THE TRANSMISSION. THE GEAR SHIFTER WENT OUT & NOW THE FAN. OF COURSE I'VE HAD TO FIGHT WITH NISSAN AFFAIRS AND THEY ARE ONLY WILLING TO PAY 60%! AFTER READING ALL THE COMPLAINTS THERE SHOULD BE A RECALL!

March 7, 2019 NHTSA ID NUMBER: 11184763

Components: POWER TRAIN

NHTSA ID Number: 11184763

Incident Date February 15, 2019

Consumer Location BERLIN, MD

Vehicle Identification Number 5N1AR2MM0FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY CVT TRANSMISSION IS SO LOUD THAT I WAS ALMOST T BONED BY A FIRE TRUCK BECAUSE I COULD NOT HEAR THE SIRENS. PLEASE HELP!

June 27, 2019 NHTSA ID NUMBER: 11222931

Components: ENGINE, POWER TRAIN
NHTSA ID Number: 11222931
Incident Date June 25, 2019
Consumer Location SAN CLEMENTE, CA
Vehicle Identification Number 5N1AR2MN2FC****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0
PATHFINDER RECAL.

CAR "SHUTTERS" AND "STUTTERS" WHEN TRANSITIONING IN BETWEEN GEARS. ADDITIONALLY, WHILE IN DRIVE, ENTERING A FREEWAY ON RAMP, MOVING AT APPROXIMATELY 30 MPH, THE CAR WOULDN'T ACCELERATE, IT WAS AS IF IT WAS IN NEUTRAL. THE CAR HAS 69,000 MILES ON IT, AND FOR THE PAST YEAR, AT APPROXIMATELY 53,000 MILES, IT'S BEEN "STUTTERING AND SHUTTERING" WHILE TRANSITIONING IN BETWEEN GEARS.

September 11, 2019 NHTSA ID NUMBER: 11254715
Components: POWER TRAIN
NHTSA ID Number: 11254715
Incident Date August 14, 2019
Consumer Location COLUMBUS, GA
Vehicle Identification Number 5N1AR2MN3FC****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

WHEN ACCELERATING AND MAINTAINS NORMAL COMMUTER SPEEDS 34-70MPH THE TRANSMISSION IS LOUD AND IN INSTANCES JERKS AS IF IT IS NOT CATCHING THE NEXT GEAR. MY CAR IS 4YRS OLD WITH 77K MILES AND THERE SHOULDN'T BE A NEED FOR A NEW TRANSMISSION, WHICH LOCAL NISSAN DEALER SAYS I NEED. REVIEW HAVE SHOWN THIS IN THE PAST SO I WANT TO MAKE AWARE THAT THE PROBLEM IS NOT FIXED.

September 13, 2019 NHTSA ID NUMBER: 11255416
Components: ENGINE, POWER TRAIN, VEHICLE SPEED CONTROL
NHTSA ID Number: 11255416
Incident Date May 8, 2019
Consumer Location STONE MOUNTAIN, GA
Vehicle Identification Number 5N1AR2MN0FC****
Summary of Complaint
CRASH:No
FIRE:No

INJURIES:0

DEATHS:0

I HAD MY TRANSMISSION FLUSHED AT APPROX. 52K MILES ON 2/23/2019. IN APRIL 2019, THE TRANSMISSION BEGIN HAVING ISSUES. RPMS WOULD RIDE HIGH; HOWEVER, TRANSMISSION WOULD NOT UP-SHIFT. OCCURRED DESPITE ACCELERATOR PRESSED TO THE FLOOR. WHEN RELEASING THE ACCELERATOR AND PRESSING AGAIN, THE TRANSMISSION WOULD JERK AND BEGIN TO UP-SHIFT. ISSUE IS INTERMITTENT. CAN OCCUR WHEN TAKING OFF AFTER STOPPING AT AN INTERSECTION, AND SUDDENLY WHEN SMOOTHLY ACCELERATING UPON ENTERING FREEWAYS. HAVING SAFETY CONCERNS, I TOOK THE VEHICLE TO NISSAN AND EXPLAINED THE ISSUE AS NOTED ABOVE ON 5/8/2019. DESPITE TELLING JOSH KERN THE ISSUE WAS THE TRANSMISSION, I LATER DISCOVERED HE RECORDED THE ISSUE AS "... THE THROTTLE WASN'T RESPONSIVE." HE CALLED SAYING THE CAR WAS DRIVEN 60 MILES AND THE ISSUE WAS RESOLVED BY PERFORMING A "IDLE RELEARN" AND "SELF LEARN" SOFTWARE UPDATE. BECAUSE OF THIS, THE VEHICLE NOW IDLED VERY HIGH. AFTER DRIVING IT A FEW DAYS, THE ISSUE OCCURRED AGAIN. REVIEWING THE SERVICE DOC, I REALIZED THE VEHICLE WAS ONLY DRIVEN 1 MILE AND NOT THE 60 MILES. IT ALSO HAD NOTES FROM THE TECHNICIAN THAT "ISSUE COULD NOT BE DUPLICATED." I RETURNED TO NISSAN TO SPEAK TO THE SERVICE MANAGER, BUT HE WAS NOT AVAILABLE. WHILE THERE, I REQUESTED ALL HARD-COPIES OF WORK PERFORMED. ON ONE PAGE WAS WRITTEN NOTES ABOUT ERASING CODES, MENTION OF THE TRANS., ENGINE & IACV-AAC, ECM ON FADED PRINT-OUT OF CODES. MADE OTHER ATTEMPTS TO CONTACT MANAGER WITH NO SUCCESS. IN AUG.2019, THE DEALERSHIP GM PUT ME IN CONTACT W STEVE ZANI (ASST. SERV. MGR.) HE WAS VERY HELPFUL, BUT WAS UNABLE TO DUPLICATE ISSUE. HIGH IDLE FROM UPDATE SEEMS TO BE MASKING ISSUE FREQUENCY. CALLED NISS CON AFFAIRS-CASE36982668. RENEE' WAS NO HELP. REFUSED TO UPDATE CASE OR CALL DEALERSHIP. HAD MY NAME WRONG, ELUSIVE AND SHORT ON PHONE. WORRIED ISSUE NOT GIVEN PROPER CREDENCE; DESPITE DEFECT AND SAFETY CONCERNS.

September 24, 2019 NHTSA ID NUMBER: 11257633

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11257633

Incident Date November 5, 2018

Consumer Location HOULKA, MS

Vehicle Identification Number 5N1AR2MN5FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY 2015 NISSAN PATHFINDER WAS PURCHASED IN NOV. 2018. IT'S BEEN IN THE NISSAN SHOP NUMEROUS TIMES SINCE NOV. WE HAVE ISSUES WITH THE TRANSMISSION STUDDERING/DELAYED ACCELERATION. IT CANT BE

REPRODUCED ON DEMAND SO IT'S HARD TO DIAGNOSE. YOU HAVE TO LET OFF THE GAS BEFORE IT WILL GO PROPERLY. ALSO, THE COOLING FAN ASSEMBLY HAS BEEN REPLACED TWICE WITHIN 1 MONTH WITH NEW PARTS . THIS 3RD TIME ONE OF THE FANS WILL NOT CONTINUE TO BLOW.

I'VE READ ONLINE THAT THESE 2 ISSUES ARE VERY COMMON WITH THIS VEHICLE. DISAPPOINTED DOESN'T EVEN DESCRIBE WHAT I FEEL ABOUT THIS VEHICLE AND HAVING A DEALERSHIP LIKE GRAY DANIELS FORD IN MS TREAT US THE WAY THEY HAVE DOES NOT HELP WITH THE ISSUES.

December 5, 2019 NHTSA ID NUMBER: 11287090

Components: POWER TRAIN

NHTSA ID Number: 11287090

Incident Date June 1, 2019

Consumer Location GODFREY, IL

Vehicle Identification Number 5N1AR2MN5FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN PATHFINDER. WHILE DRIVING, THE VEHICLE JERKED AND LOST POWER. BOMMARITO NISSAN HAZELWOOD (661 DUNN RD, HAZELWOOD, MO 63042, (314) 731-2228) DIAGNOSED THAT THE ENTIRE TRANSMISSION NEEDED TO BE REPLACED, WHICH WOULD COST OVER \$5,000. THE MANUFACTURER WAS CONTACTED AND OFFERED A PARTIAL REPAIR TO REPLACE THE VALVE BODY AND A PARTIAL REPLACEMENT OF THE TRANSMISSION FOR ONLY \$500. THE REPAIRS WERE COMPLETED IN JUNE OF 2019. THE FAILURES RECURRED. THE VEHICLE WAS TAKEN BACK TO THE SAME DEALER, BUT THEY FOUND NO FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 101,000. *DT

January 15, 2020 NHTSA ID NUMBER: 11299545

Components: POWER TRAIN

NHTSA ID Number: 11299545

Incident Date January 13, 2020

Consumer Location VASHON, WA

Vehicle Identification Number 5N1AR2MM3FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THIS VEHICLE JERKS AND STUTTERS AT LOW SPEEDS, LIKE THE TRANSMISSION DOESN'T KNOW WHAT TO DO AND ALSO DOESN'T ALWAYS SHIFT INTO THE GEAR IT SHOULD BE IN. I CAN ALSO FEEL THAT THE CAR SEEMS FAINTLY

JITTERY AT HIGHWAY SPEEDS, EVEN ON NEW PAVEMENT. I HAVE RESEARCHED THIS AND THE 2015 PATHFINDERS HAVE A CVT TRANSMISSION LIKE THE 2013-2014 MODELS THAT WERE, APPARENTLY, RECALLED THERE ARE MANY COMPLAINTS AND CONCERNS FOR THIS MODEL YEAR AS WELL, I WONDER WHY NO ACTION HAS BEEN TAKEN TO RESOLVE THIS CONSISTENT DEFECT.

February 21, 2020 NHTSA ID NUMBER: 11310671

Components: POWER TRAIN, UNKNOWN OR OTHER

NHTSA ID Number: 11310671

Incident Date February 8, 2020

Consumer Location LAKE LAND, FL

Vehicle Identification Number 5N1AR2MN3FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE VEHICLE SHAKES, JERKS AND SHUDDERS DURING ACCELERATION AT LOW SPEEDS I.E. 20-40 MPH. IT FEELS LIKE IT STALLS AND THEN GOES AGAIN. THIS HAPPENED IN TRAFFIC ON THE FREEWAY AND ON THE FREEWAY ON RAMP, IN A ROUNDABOUT AND JUST TURNING OR GOING THROUGH A LIGHT. AFTER SOME RESEARCH IT APPEARS IT IS THE CVT TRANSMISSION. THE VEHICLE ALSO HAS A VERY LOUD AC BLOWER INSIDE. IT SOUNDS LIKE A JET ENGINE WHEN THE FAN IS TURNED HIGHER.

October 14, 2020 NHTSA ID NUMBER: 11364341

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11364341

Incident Date October 12, 2020

Consumer Location BRANDON, FL

Vehicle Identification Number 5N1AR2MN4FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY CAR HAS LESS THAN 28000 MILES AND I HAD TO HAVE A NEW TRANSMISSION.

October 28, 2020 NHTSA ID NUMBER: 11366849

Components: POWER TRAIN

NHTSA ID Number: 11366849

Incident Date October 27, 2020

Consumer Location FRESH MEADOWS, NY

Vehicle Identification Number 5N1AR2MM1FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

GOOD DAY. SINCE THE 1ST DAY OF PURCHASING THIS VEHICLE I WAS EXPERIENCING ISSUES WITH TRANSMISSION LIKE HESITATION, JERKING / SHUDDERING / SHAKING AND ABNORMAL WHINING NOISE WHILE DRIVING AT LOW SPEEDS. I WAS NOT AWARE ABOUT NISSAN'S MAJOR CVT ISSUES UNTIL RECENTLY. VEHICLE'S BRAKING IS AFFECTED BECAUSE OF THIS ABNORMAL TRANSMISSION'S OPERATION AS THE VEHICLE DOES NOT IMMEDIATELY STOP AS NEEDED OR REQUESTED INSTEAD OFTEN SLIPPING OCCURS WHEN DOWNSHIFTING TO LOWER GEARS. NISSAN SERVICE CENTER WAS VISITED ONCE ABOUT A YEAR AGO OR LESS. I WAS TOLD THAT THE SOFTWARE FOR TRANSMISSION WAS SOMEHOW MISSING ON THE VEHICLE, WITHOUT EXPLAINING HOW CAN A VEHICLE BE MANUFACTURED WITHOUT TRANSMISSION SOFTWARE. AFTER INSTALLING THE SOFTWARE, THE DEALERSHIP WAS UNABLE TO PIN POINT WHAT IS THE PROBLEM WITH MY VEHICLE. I WAS CHARGED ABOUT \$140 WITHOUT BEING PROVIDED A CLEAR DIAGNOSE, BUT WAS TOLD THAT MOST LIKELY THE CAR NEEDS A NEW TRANSMISSION. CONTROL VALVE BODY WAS REPLACED SINCE THEN, HOWEVER VEHICLE DRIVES THE SAME EXACT WAY. PLEASE, ADVISE HOW CAN GET ASSISTANCE FROM.

November 25, 2020 NHTSA ID NUMBER: 11376290

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11376290

Incident Date November 24, 2020

Consumer Location SPRINGFIELD, MO

Vehicle Identification Number 5N1AR2MM1FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I JUST PURCHASED THIS SUV USED WITH 84000 MILE WITHIN 24 HR THE CAR STARTS TO DRIVE LIKE I AM RUNNING OVER SPEED BUMP LIKE IT'S NOT PULLING OR SOMETHING KIND OF HARD TO EXPLAIN THE GAUGES BOUNCE BACK AND FORTH WHEN IT HAPPENS IT'S TRYING TO PICK UP SPEED BUT STALLING IT'S CLEARLY THE CVT ISSUE IT HAPPENED ON THE HIGHWAY AND JUST RIDING THROUGH TOWN IT FELT LIKE IT WAS LOSING POWER NOT WANTING TO THE SAME SPEED I WAS AT

II. 2014 NISSAN ROGUE

July 8, 2015 NHTSA ID NUMBER: 10608915

Components: POWER TRAIN

NHTSA ID Number: 10608915
Incident Date July 6, 2014
Consumer Location FAIRFAX, VA
Vehicle Identification Number 5N1AT2MV2EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE SHIFTING FROM PARK TO DRIVE, THE TOP PART OF THE GEAR SHIFT AND THE CHROME "STEM" LIFTED OFF. I PUSHED DOWN TO PUT IT BACK AND THE BUTTON TO ENGAGE THE GEAR SHIFT AND MOVE TO DIFFERENT GEARS WAS STUCK IN. THE GEAR SHIFT WOULD NOT MOVE FROM NEUTRAL OR DRIVE AND WHEN I PARKED THE VEHICLE, I HAD TO PUT IT IN NEUTRAL AND APPLY THE EMERGENCY BRAKE. *JS

November 4, 2014 NHTSA ID NUMBER: 10652345

Components: POWER TRAIN

NHTSA ID Number: 10652345

Incident Date October 31, 2014

Consumer Location KERNERSVILLE, NC

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I PARKED MY WIFE'S NEW 2014 NISSAN ROGUE IN OUR GARAGE WHICH IS A FLAT SURFACE. WE STARTED TO EXIT THE CAR TO REMOVE OUR BABY FROM THE BACK SEAT. THE VEHICLE BEGAN ROLLING BACKWARDS AND WOULD HAVE COMPLETELY ROLLED OUT OF THE GARAGE IF I DID NOT PRESS THE BRAKE. I STARTED THE ENGINE AND PULLED IT BACK IN THE GARAGE, PUT THE VEHICLE IN PARK, AND IT BEGAN ROLLING BACKWARDS AGAIN. LUCKILY, THE VEHICLE DID NOT ROLL BACK IN OUR PREVIOUS PARKING SPOT OR IT WOULD HAVE ENDED UP IN THE WOODS.

I CALLED THE DEALERSHIP THE NEXT DAY AND THEY WERE ABLE TO REPLICATE THE ISSUE. THE SERVICE MANAGER CALLED ME YESTERDAY AND STATED IT WAS THE TRANSMISSION AND IT WOULD NEED TO BE REPLACED. I AM VERY CONCERNED ABOUT THE RELIABILITY, SAFETY, AND VALUE OF THIS CAR. I WILL NOTE THE DEALERSHIP HAS BEEN VERY HELPFUL. *TR

May 25, 2016 NHTSA ID NUMBER: 10870850

Components: POWER TRAIN

NHTSA ID Number: 10870850

Incident Date May 17, 2016

Consumer Location MEDFIELD, MA
Vehicle Identification Number 5N1AT2MV7EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

NISSAN IS COVERING-UP A VERY SERIOUS AND ON-GOING PROBLEM WITH ITS CVT TRANSMISSION. I BOUGHT A 2014 NISSAN ROGUE NEW IN MAY 2014. THE VEHICLE NOW HAS 70,700 MILES ON IT. AFTER ONLY 24 MONTHS, THE CVT TRANSMISSION FAILED AND, ACCORDING TO THE LOCAL NISSAN DEALERSHIPS, I NEED A NEW TRANSMISSION AT A COST OF \$4,000. THE NISSAN DEALERSHIP IMPLIED (BUT WOULD NOT STATE DIRECTLY) THAT THERE IS A PROBLEM WITH NISSAN'S CVT TRANSMISSION WHICH HAS BEEN ON-GOING FOR 10+ YEARS. HOWEVER, MY CAR IS OUT OF WARRANTY AND I MUST PAY FOR THE NEW TRANSMISSION. THE TRANSMISSION SHOULD NOT FAIL AFTER 24 MONTHS. NISSAN SHOULD ADDRESS THE SYSTEMIC PROBLEM WITH ITS CVT TRANSMISSIONS AND EXTEND ITS WARRANTY FOR CVT TRANSMISSIONS AS IT DID IN 2010 FOR NISSAN VEHICLES IN MODEL YEARS 2003 TO 2010.

June 2, 2016 NHTSA ID NUMBER: 10872189

Components: POWER TRAIN

NHTSA ID Number: 10872189

Incident Date May 28, 2016

Consumer Location EAST GREENBUSH, NY

Vehicle Identification Number JN8AS5MV7EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

FOR THE THIRD TIME MY NISSAN ROGUE 2014 FAILED TO ACCELERATE AS THE CVT TRANSMISSION SLIPPED AND WOULD NOT RE ENGAGE. TO MAKE MATTERS WORSE I WAS STUCK ON A MOUNTAIN ON A 95 DEGREE DAY WITH NO CELL PHONE SERVICE. THE VEHICLE HAS 28,000 MILES CURRENTLY. THIS FIRST TIME IS HAPPENED IT HAD 9,000 MILES. THERE IS A LAWSUIT FOR 2013-14 PATHFINDERS BUT THE ROGUES SHOULD BE INCLUDED IN A RECALL FOR VEHICLES UNFIT FOR OPERATION. IT IS A SAFETY HAZARD TO HAVE A VEHICLE TRAVELING AT 70MPH LOSE ACCELERATION CAPABILITIES AND STOP MOVING FORWARD. I WAS ALMOST REAR ENDED AND DROVE OFF OF THE ROAD. I'VE FILED A COMPLAINT WITH THE BBB AS WELL AS THE CORPORATION AND REQUESTED TO BE ABLE TO RETURN THE VEHICLE WITH NO FURTHER COSTS. THIS REQUEST WAS DENIED SO I AM FORCED TO OWN A VEHICLE THAT IS UNSAFE AND THE COMPANY REFUSES TO TAKE RESPONSIBILITY FOR. THERE WERE NO FATALITIES THIS TIME BUT I CAN'T SAY THE SAME FOR MY NEXT DRIVE TO THE STORE. MANY PEOPLE HAVE

FILED COMPLAINTS ON THESE MODELS AND NOTHING IS BEING DONE TO ENSURE SAFETY.

March 6, 2017 NHTSA ID NUMBER: 10958972
Components: AIR BAGS, POWER TRAIN, SEATS
NHTSA ID Number: 10958972
Incident Date March 5, 2017
Consumer Location GROVE CITY, OH
Vehicle Identification Number 5N1AT2ML2EC****
Summary of Complaint
CRASH:Yes
FIRE:No
INJURIES:0
DEATHS:0

PASSENGER AIR BAG IS NOT READING ADULTS. DEALERSHIP HAS FIXED ONCE, WAS INVOLVED IN ACCIDENT, DID ENOUGH DAMAGE TO DAMAGE RADIATOR, AND AIRBAGS DID NOT GO OFF. I HAD A 14 YEAR OLD IN THE FRONT SEAT. MY PASSENGER AIR BAG IS ONCE AGAIN NOT READING. THIS WAS MY MOST RECENT INCIDENT WITH MY VEHICLE.

I WAS MAKING A LEFT HAND TURN, WHEN ACCELERATING MY VEHICLE SEEMED HESITANT AND MOMENTARILY STALLED WITHING MY TURN. THIS HAS HAPPENED NUMEROUS TIMES, WHILE TRYING TO ACCELERATE. MY CAR HAD BEEN WARM DURING EACH TIME.

MY TRANSMISSION HAS ALREADY STARTED SLIPPING, I WAS NOTIFIED THERE WAS A RECALL ON MY VEHICLE FOR THE TRANSMISSION.

MY BACK SEATS SEEM TO VIBRATE. THEY VIBRATE SO MUCH, THEY MOVE SIDE TO SIDE AT HIGH SPEEDS ON THE HIGHWAY. (70 MPH) THIS IS THE LEGAL SPEED IN MY AREA.

I FEEL MY VEHICLE IS A LEMON WITH ALL THE RECALLS THAT HAVE BEEN FIXED ION IT ALREADY AND IS NOT SAFE. MY TOTAL MILLAGE IS ABOUT 63000.

March 13, 2017 NHTSA ID NUMBER: 10965793
Components: POWER TRAIN
NHTSA ID Number: 10965793
Incident Date March 13, 2017
Consumer Location MANSFIELD, OH
Vehicle Identification Number JN8AS5MV0EW****
Summary of Complaint
CRASH:No

FIRE:No
INJURIES:0

DEATHS:0

CVT TRANSMISSION IS SLIPPING AND SHACKING VIOLENTLY AT LOW SPEEDS

April 7, 2017 NHTSA ID NUMBER: 10971058

Components: POWER TRAIN

NHTSA ID Number: 10971058

Incident Date March 31, 2017

Consumer Location SAN ANTONIO, TX

Vehicle Identification Number 5N1AT2MT8EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WIFE COMING HOME AFTER DROPPING DAUGHTER OFF FROM SCHOOL, CAR FELT JERKY AND UNSTABLE, PULLED INTO THE DRIVEWAY AND ENGINE DIED. I THEN STARTED VEHICLE, SHIFTED INTO REVERSE, VEHICLE DIED. TRIED AGAIN AND IT STARTED, BUT HAD LOTS OF HESITATION, TOOK TO DEALERSHIP, THEY HAD IT FOR 3 WORKING DAYS AND COULD NOT DUPLICATE THE ERROR AND NO ERROR CODE, SO THEY SENT THE VEHICLE BACK TO US. NEXT DAY WIFE WENT TO PICK UP DAUGHTER FROM SCHOOL AND WHILE PULLING OUT OF THE SCHOOL PARKING LOT, CAR DIED AND THEY WERE ALMOST STRUCK BY ANOTHER VEHICLE WHO WAS TRAVELING AT HIGHER SPEED. COULD START THE CAR, BUT COULD NOT SHIFT INTO ANY GEAR WITHOUT CAR DYING. ONCE AGAIN, NO TROUBLE/ERROR CODES WERE BEING FIRED OFF. TOOK CAR TO DEALERSHIP WHERE AGAIN THEY TRIED FOR 2 DAYS TO GET THE CAR TO ACT UP, UNTIL FINALLY IT ACTED UP ON THE FREEWAY WHERE IT ALMOST DIED THERE. THEY DIAGNOSED THE ISSUE AS A FAULTY TORQUE CONVERTER, WHICH REQUIRES A FULL TRANSMISSION REPLACEMENT. THE VEHICLE ONLY IS 3 YEARS OLD, WITH ONLY 75,000 MILES ON IT. THIS IS A SAFETY ISSUE, THE CAR CUTS OUT WITH LITTLE WARNING AT LOW SPEEDS, MEANING ESPECIALLY DANGEROUS WHEN TRYING TO MAKE TURNS AND ACCELERATE INTO TRAFFIC. ADDITIONALLY, NO ERROR CODES WERE THROWN AT ALL, AND TOOK 6 WORKING DAYS AT A DEALERSHIP TO DETERMINE THE ISSUE. FURTHERMORE, IT IS SPORADIC AND CANNOT BE DIAGNOSED EASILY OR QUICKLY, SUGGESTING THAT THERE IS A HIGH POTENTIAL FOR THIS ISSUE TO OCCUR WITH OTHER VEHICLES AND THEY WILL BE SENT BACK OUT ON THE ROAD WITHOUT HAVING THE ISSUE FIX, PLACING PEOPLE IN SIGNIFICANT DANGER. THIS IS THE FIRST YEAR OF THE REDESIGN OF THE ROGUE AND ONE OF THE FIRST SOLD IN TEXAS, BUT THIS IS UNACCEPTABLE AND EXTREMELY DANGEROUS AS THERE IS NO WAY TO EASILY DIAGNOSE THE ISSUE AND HOW THE FAILURE OCCURS. ALL RECOMMENDED SERVICES WERE PERFORMED AT NISSAN DEALERSHIPS FOR THE TRANSMISSION AS WELL AT 30K AND 60K.

April 7, 2017 NHTSA ID NUMBER: 10971112

Components: AIR BAGS, POWER TRAIN

NHTSA ID Number: 10971112

Incident Date April 3, 2017
Consumer Location EPHRAIM, UT
Vehicle Identification Number 5N1AT2MV2EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

PASSENGER AIR BAG LIGHT STAYS ON EVEN IF A PERSON IS IN THE PASSENGER SEAT. WAS TOLD THERE WAS NOT A RECALL ON THIS. TRANSMISSION WOULD NOT SHIFT OUT OF FIRST GEAR, HAD TO PULL OVER, TURN IGNITION OFF WHAT A FEW MIN. THEN TURN CAR BACK ON. TRANSMISSION SHIFTED AFTER THAT. TOKE CAR IN FOR RECALL.

April 18, 2017 NHTSA ID NUMBER: 10979154

Components: POWER TRAIN

NHTSA ID Number: 10979154

Incident Date April 13, 2017

Consumer Location PINEY FLATS, TN

Vehicle Identification Number JN8AS5MV3EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

2014 ROGUE WHILE DRIVING ON THE FREEWAY WE LOST ALL POWER IN AN INSTANT. THIS IS NOT SAFE WITHOUT WARNING.IT IS A KNOWN PROBLEM WITH THE CVT TRANSMISSIONS,

THERE HAVE BEEN RECALLS BY NISSAN FOR THIS PROBLEM ON EARLIER MODELS, BUT THIS SEEMS TO BE A PROBLEM

WITH THE 2014 MODELS AS WELL.AS OTHERS HAVE MENTIONED, THESE TRANSMISSIONS ARE A KNOWN ISSUE IN NISSANS AND IN MOST CASES, YOU WILL NOT HAVE AN ISSUE UNTIL YOU ARE OUT OF

YOUR WARRANTY. NISSAN HAS ISSUED AN EXTENDED WARRANTY (110,000 MILES) ON ALL MODELS THROUGH 2010, BUT NOTHING ON THE 2014 ROGUE. MY CAR WAS AT 93,000 AND 2 YEARS OLD, SO NOW I AM STUCK FOR CLOSE TO \$4500 TO GET IT REPAIRED.

May 16, 2017 NHTSA ID NUMBER: 10986041

Components: POWER TRAIN

NHTSA ID Number: 10986041

Incident Date May 16, 2017

Consumer Location FOUNTAIN, FL

Vehicle Identification Number JN8AS5MT0EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE UP AND DOWN HILLS, THERE IS A PROBLEM WITH ACCELERATION. MY RPM'S WILL SHOOT UP VERY HIGH, BUT CAN NOT ACCELERATE. THIS HAS HAPPENED TO ME 3 TIMES NOW, AND ONE TIME WAS VERY DANGEROUS. I WAS COMING OFF THE INTERSTATE (DOWNHILL) AND WENT TO CROSS ONTO THE HIGHWAY, I WAS THEN ALMOST HIT (WITH MY 2 YEAR OLD IN THE CAR) BECAUSE MY CAR WOULD NOT ACCELERATE. I MADE IT ACROSS, TURNED MY CAR OFF THEN ON AND IT SEEMED FINE AFTER THAT. IN A SITUATION WHERE THERE WOULD HAVE BEEN PLENTY OF TIME TO CROSS, I WAS ALMOST HIT. THAT WAS ABOUT 2 MONTHS AGO, BUT JUST THIS MORNING I WAS GOING UP A VERY SMALL HILL (INTERSTATE RAMPS ARE STEEPER THAN THE ONE THIS HAPPENED ON), MY SUV JUST WOULDN'T ACCELERATE. AGAIN, I HAD TO PULL OVER AND TURN MY SUV OFF AND THEN BACK ON FOR IT TO WORK AGAIN.

August 4, 2017 NHTSA ID NUMBER: 11012879

Components: ELECTRONIC STABILITY CONTROL, ELECTRICAL SYSTEM, POWER TRAIN

NHTSA ID Number: 11012879

Incident Date June 16, 2017

Consumer Location KNOXVILLE, TN

Vehicle Identification Number JN8AS5MT2EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION COOLER WAS REPLACED THE WEEK 6/05/2017 BY CARRIAGE NISSAN OF GAINESVILLE, GA AND ON 6/16/2017 THE NISSAN ROGUE WAS LOSING POWER ON THE DRIVE BACK FROM ATLANTA(APPROX.. 3 HOUR DRIVE). ROGUE WAS TAKEN TO FENTON NISSAN IN KNOXVILLE, TN AND NISSAN AGREED TO REPLACE THE TRANSMISSION BUT WOULD NOT PAY FOR THE TRANSMISSION COOLER. ROGUE WAS PICKED UP FROM FENTON NISSAN ON 7/3/2017 AND ON 7/5/2017 THE ROGUE LOST POWER AND THE TRANSMISSION STOPPED WORKING AND MY WIFE WAS STRANDED 40 MILES FROM HOME. ROGUE WAS TOWED TO FENTON NISSAN AND UPON INVESTIGATION FOUND THAT AN UNAUTHORIZED PART WAS USED IN THE TRANSMISSION COOLER BY CARRIAGE NISSAN AND ALL THE TRANSMISSION FLUID HAD LEAKED OUT. A NEW TRANSMISSION COOLER WAS INSTALLED FREE OF CHARGE.(WE PAID \$680 FOR THE FIRST DEFECTIVE COOLER) DURING THE TIME THAT THE ROGUE WAS AT FENTON NISSAN COMPUTER DIAGNOSTICS TEST WAS PERFORMED PRIOR TO RELEASING THE ROGUE TO US AND NO CODES SHOWED UP. LESS THAN A WEEK LATER THE

ROGUE STARTING ACTING UP AND ONCE AGAIN TOOK IT BACK TO FENTON NISSAN AND WAS INFORMED IT WOULD COST \$3000+ TO REPLACE THE ELECTRICAL HARNESS, NISSAN HAS AGREED TO PAY 50% OF THE COST. I FEEL THAT UNAUTHORIZED PART CAUSED UNDUE STRESS NOT ONLY ON THE TRANSMISSION COOLER, TRANSMISSION, AND ENGINE BUT ALSO THE ELECTRICAL HARNESS AS A RESULT OF ALL THE POWER SURGES. THERE HAVE BEEN OVER 468,000 RECALLS FOR NISSAN FOR ELECTRICAL HARNESS FAILURE FROM 2008-2013 AND ALSO SOME 2014 NISSAN ROGUES. MY ROGUE VIN NUMBER DOESN'T SHOW UP ON THE RECALL LIST BUT IT SAFE TO ASSUME THAT SINCE THIS HAS BEEN A PROBLEM FROM 2008-2013 AND SOME OF 2014 THEN WHY COULDN'T EFFECT MY VEHICLE.

August 7, 2017 NHTSA ID NUMBER: 11013326

Components: POWER TRAIN

NHTSA ID Number: 11013326

Incident Date August 2, 2017

Consumer Location MARANA, AZ

Vehicle Identification Number 5N1AT2MT8EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION BEGAN JOLTING AND SHUTTERING THIS PAST WEEK AT ALL SPEEDS. WHEN ACCELERATING IT'S NOT AN ISSUE, HOWEVER , WHEN MAINTAINING SPEED THE RPMS INCREASES AND DECREASES AS THE TRANSMISSION SHIFTS UP AND DOWN. THIS CAUSES THE CAR TO SLOW ON THE FREEWAY AND ROADWAYS. IT FEEL VERY DANGEROUS.

May 14, 2018 NHTSA ID NUMBER: 11093652

Components: POWER TRAIN

NHTSA ID Number: 11093652

Incident Date May 13, 2018

Consumer Location INDIANAPOLIS, IN

Vehicle Identification Number 5N1AT2MV8EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE CAR SHUDDERS AND JERKS WHILE ACCELERATING, CAUSING THE ENGINE TO STALL. IT STALLED ON THE INTERSTATE AND IN THE CITY. BOTH THEMES THE ENGINE STALLED, IT WAS ACCELERATING FROM A STOP.

May 14, 2018 NHTSA ID NUMBER: 11093755

Components: POWER TRAIN

NHTSA ID Number: 11093755

Incident Date May 12, 2018
Consumer Location SCOTTSBORO, AL
Vehicle Identification Number JN8AS5MT2EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WE WERE TRAVELING ON INTERSTATE I-20 IN GEORGIA AT APPROX 75MPH WHEN SUDDENLY THE CAR JUST LOST ALL FORWARD MOMENTUM. MY HUSBAND ATTEMPTED TO GIVE THE CAR MORE GAS, BUT WITH THE PEDAL ALL THE WAY TO THE FLOOR, HE NARROWLY MANGED TO GET US ACROSS THE LANES OF TRAFFIC TO THE SHOULDER OF THE ROAD WITHOUT BEING HIT. WE WERE ALMOST REAR ENDED SEVERAL TIMES, AND ATTEMPTING TO CROSS THE LANES OF THE HIGHWAY WAS EXTREMELY DANGEROUS. ONCE ON THE SIDE OF THE ROAD, HE CHECKED TO SEE IF THERE WAS A VISIBLE OR NOTICEABLE REASON THE CAR ACTED THIS WAY AND CHECKED ALL FLUIDS- INCLUDING THE TRANSMISSION FLUID. AFTER CHECKING EVERYTHING HE COULD, WE RESUMED TRAVEL, WITH THE CAR BEING A BIT SLUGGISH THEN RESUMING TRAVEL AS NORMAL. WE LOOKED ONLINE TO SEE IF OTHERS HAD THIS PROBLEM, AND READ THAT OLDER NISSANS HAD A REPLACEMENT RECALL ON THE TRANSMISSIONS- BUT NOT THE NEWER ONE. THIS EVEN HAS TERRIFIED ME, OUR DAUGHTER AND MY HUSBAND WITH HOW DANGEROUS A SITUATION WE WERE PUT IN DUE TO THE DEFECT OF THE TRANSMISSION.

May 19, 2018 NHTSA ID NUMBER: 11096877

Components: POWER TRAIN

NHTSA ID Number: 11096877

Incident Date May 7, 2018

Consumer Location BLANDING, UT

Vehicle Identification Number JN8ASMT0EW6****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CVT TRANSMISSION DEFECT. JERKING,SHUDDER, RPM VARY UP TO 3500 RPM WHEN IT SHOULD BE AR 2,000 RPM. SOMETIME IT QUITTS IN TRAFFIC. DOES THE SAME IN CITY,ON HIGHWAY,TRAFFIC HAZARD TO ME AND OTHER MOTORIST.

May 28, 2018 NHTSA ID NUMBER: 11098274

Components: POWER TRAIN

NHTSA ID Number: 11098274

Incident Date May 23, 2018

Consumer Location SHREVEPORT, LA

Vehicle Identification Number 5N1AT2ML6EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION WENT OUT WHILE TRAVELING ON INTERSTATE. 90,000 MILES ON CAR.

July 6, 2018 NHTSA ID NUMBER: 11109879

Components: POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11109879

Incident Date July 6, 2018

Consumer Location CANTON, OH

Vehicle Identification Number JN8AS5MV8EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AT AROUND 60,000 MILES MY TRANSMISSION STARTED ACTING UP. I WAS DRIVING ON A HILLY HIGHWAY AND MY CAR LOST SPEED AND WAS HAVING TROUBLE ACCELERATING BACK UP TO THE SPEED LIMIT. WHILE PUSHING THE GAS PEDAL THE RPM WOULD INCREASE AND THE CAR WOULD MAKE A LOUD NOISE AS IF IT WAS TRYING TO ACCELERATE BUT IT WOULD NOT PICK UP SPEED. WHEN I GOT OFF AT THE NEXT EXIT THE CAR WOULD BARELY MOVE AFTER STOPPING AT THE STOP. THIS HAS HAPPENED TO ME MULTIPLE TIMES SINCE THEN. IT NOW HAPPENS IF I DRIVE THE CAR FOR LONGER THAN 25 MINUTES, LESS TIME IF I'M USING THE AC OR HEAT. AFTER THE CAR HAS BEEN TURNED OFF FOR A FEW HOURS IT WORKS NORMALLY AGAIN AS LONG AS I'M ONLY GOING SHORT DISTANCES. DURING THE ACCELERATION ISSUES YOU CAN SMELL TRANSMISSION FLUID. IT JUST HAPPENED AGAIN AND I HAD ONLY GONE 20 MILES ON THE HIGHWAY.

August 13, 2018 NHTSA ID NUMBER: 11119782

Components: POWER TRAIN

NHTSA ID Number: 11119782

Incident Date February 10, 2017

Consumer Location TEMPE, AZ

Vehicle Identification Number JN8AS5MT3EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I BOUGHT A 2014 ROGUE SELECT 33,000 MILES FROM LARRY H. MILLER NISSAN IN DEC 2015. SHORTLY AFTER MY PURCHASE IN JAN - I FREQUENTLY EXPERIENCED MY CAR ENGINE GOING INTO SAFETY MODE WHEN ON THE FREEWAY. HAVING NO POWER. I TOOK TO LHM SERVICE DEPT A TOTAL OF 7 TIMES. SORRY WE ARE NOT ABLE TO DUPLICATE THE PROBLEM. LAST TIME I TOOK THEY HAD AN UPGRADE AND SAID OH IT IS YOUR CVT TRANSMISSION IT'S FRIED. AT THIS POINT MY SUV WAS AT 114000 MILES. I WAS TOLD BY THE SERVICE DEPT I HAD A 100000 MILE WARRANTY, THEY CALLED BACK AND SAID IT WAS 60,000. CORPORATE GAVE ME THE RUN AROUND. FINALLY AGREED TO PAY 70% I HAD TO PAY 30%. IT WAS UNFAIR I HAD BROUGHT THIS TO THEM A MONTH AFTER PURCHASE AND 7 MORE TIMES. CVT TRANSMISSION REPLACED I PAID 30% ABOUT \$1000. I PICKED UP MY CAR THEY SAID THE BATTERY HAD DIED BUT THEY CHARGED IT. I GOT TO WORK TURNED OFF WENT TO LEAVE 20 MIN LATER DEAD. CALLED LHM SERVICE SEVERAL TIMES NO ANSWER, EMAILED NO RESPONSE. I BOUGHT A NEW BATTERY. CALLED CORP THEY REGUIFED ME AS IT WAS UNDER WARRANTY. LHM NEVER CONTACTED ME BACK. 3 MONTHS LATER MY ALTERNATOR WENT OUT. MY MECHANIC REPLACED IT \$300. 2 MONTHS AGO MY A.C. COMPRESSOR WENT OUT. MY MECHANIC REPLACED IT \$350. SO TODAY MY SUV STARTED DOING THE WHINING NOISE AND ENGINE GOING INTO SAFE MODE. I'M NOW AT 144000 MILES AND THE CVT TRANSMISSION HAD 12,000 MILE WARRANTY! I DRIVE A LOT. I ALSO TAKE GREAT CARE OF MY CAR AND DO NOT DRIVE FAST, I PUT MOST OF MY MILES ON THE FREEWAY. DRIVING AT 70MPH AND THEN CAR ENGINE GOING INTO SAFE MODE WITH NO POWER ON THE FREEWAY IS DANGEROUS. I ASKED THEM TO GOOGLE IT OTHERS HAD THE SAME EXPERIENCE I WAS TOLD THEY DON'T GOOGLE IF IT ISN'T SHOWING ERROR CODES THEY WOULDN'T KNOW WHAT TO FIX. I STILL OWE ABOUT \$14000 NOW NEED A 2ND GET TRANSMISSION REPLACED WITH NO WARRANTY?? NO HELP FROM NISSAN? TOYOTA WOULD NEVER DO BUSINESS THIS WAY.

September 10, 2018 NHTSA ID NUMBER: 11128458

Components: POWER TRAIN

NHTSA ID Number: 11128458

Incident Date September 9, 2018

Consumer Location SELMER, TN

Vehicle Identification Number 5N1AT2MT6EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY 2014 NISSAN ROGUE HAS 118,000 MILES AND QUIT ON THE US GOING DOWN THE ROAD. CAR WAS WHINING AND HAD NO POWER. LOOKS LIKE WE ARE GOING TO NEED A TRANSMISSION.

I HAVE RESEARCHED AND NOW DISCOVER THAT IS A COMMON PROBLEM AMONG NISSAN'S WITH A CTV TRANSMISSION. SHAME ON NISSAN FOR NOT

FIXING THIS AFTER YEARS OF ISSUES!! THERE SHOULD BE AN EXTENDED WARRANTY ON ALL NISSAN'S WITH THIS TRANSMISSION!

October 1, 2018 NHTSA ID NUMBER: 11132441

Components: POWER TRAIN

NHTSA ID Number: 11132441

Incident Date October 1, 2016

Consumer Location BALTIMORE, MD

Vehicle Identification Number JN8AS5MTXEW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE ACCELERATING FROM A STOP, THE VEHICLE JUMPED AND THE TRANSMISSION LAGGED. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER STATED THAT THERE WERE NO RECALLS ON THE VEHICLE REGARDING THE TRANSMISSION. THE CONTACT ALSO STATED THAT THE VEHICLE STRAINED WHEN DRIVING ABOVE 70 MPH ON THE HIGHWAY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 24,000. *TT*JB

January 10, 2019 NHTSA ID NUMBER: 11166254

Components: POWER TRAIN

NHTSA ID Number: 11166254

Incident Date December 29, 2018

Consumer Location BUSH, LA

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE DRIVING APPROXIMATELY 45 MPH, THE VEHICLE JERKED AND SHUT OFF WITHOUT WARNING. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE CONTACT CALLED EDDIE TOURELLE'S NORTHPARK NISSAN (985-893-0079, LOCATED AT 955 N HWY 190, COVINGTON, LA 70433) AND WAS INFORMED THAT THEY WERE AWARE OF THE FAILURE AND IT WAS DUE TO THE TRANSMISSION. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 124,000. THE VIN WAS NOT PROVIDED.

January 29, 2019 NHTSA ID NUMBER: 11172967

Components: POWER TRAIN

NHTSA ID Number: 11172967

Incident Date January 29, 2019

Consumer Location BAYONNE, NJ

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

ENGINE HESITATION AND TRANSMISSION DOES NOT AUTOMATICALLY SHIFT TO LOWER GEAR

April 18, 2019 NHTSA ID NUMBER: 11197215

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11197215

Incident Date April 16, 2019

Consumer Location BLOOMINGTON, IL

Vehicle Identification Number 5N1AT2MV2EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TOOK MY 2014 NISSAN ROGUE TO NISSAN DEALER, BECAUSE THE CAR WAS SLIPPING AND LOSING RPMS. DEALER TOLD ME THAT THE RADIATOR HAD FAILED INTERNALLY CAUSING TRANSMISSION ISSUE. THEY ARE SAYING THAT I NEED TO REPLACE THE RADIATOR, HOSES SOME OTHER STUFF AND THE TRANSMISSION. THEY ESTIMATED IT AT THIS TIME AT \$6000. I WAS ON MY WAY TO WORK 40 MINUTES FROM MY HOUSE AND HAD TO HAVE THE CAR TOWED BACK TO THE DEALERSHIP. THE CAR ONLY HAS 75,000 MILES ON IT.

May 1, 2019 NHTSA ID NUMBER: 11205014

Components: POWER TRAIN

NHTSA ID Number: 11205014

Incident Date April 29, 2019

Consumer Location BLUE POINT, NY

Vehicle Identification Number JN8AS5MV4EW*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE DRIVING MY CAR TO WORK, THE TRANSMISSION HAS BEEN SLIPPING OUT OF GEAR. THE SPEED WILL DECREASE AS I CAN'T ACCELERATE. THE RPM'S SHOOT UP BUT THE CAR WILL GO NOWHERE. IT HAS HAPPENED AND BOTH HIGH AND LOW SPEEDS BUT NORMALLY AFTER THE CAR ENGINE IS WARM. SOMETIMES WHEN IT HAPPENS, AFTER 10-15 SECONDS, THE GEAR WILL GO BACK

TO DRIVE ON IT'S OWN AND I CAN CONTINUE ON MY WAY. LATELY, AS IT'S GOTTEN WORSE, THE CAR WILL COME TO A DEAD STOP (AS I CAN'T ACCELERATE) AND THERE IS NOTHING THAT I CAN DO TO GET IT BACK INTO GEAR. I HAVE TRIED TURNING THE CAR ON AND OFF, PUTTING IT IN NEUTRAL OR LOW AND IT CAN TAKE UP TO 20 MINUTES BEFORE I CAN GET THE VEHICLE DRIVING PROPERTY. AFTER RESEARCH, IT IS A COMMON ISSUE WITH THE VEHICLE HOWEVER AFTER TAKING THE CAR TO THE DEALERSHIP I PURCHASED IT FROM TWICE, THEY WILL NOT FIX IT. THEY STATE IT HASN'T HAPPENED DURING THEIR TEST DRIVE AND THERE IS NOTHING THEY CAN DO AND THEY ARE RELEASING THE CAR TO ME. EVEN AFTER MULTIPLE PHONE CALLS AND ASKING THEM TO PERFORM OTHER TESTS- THEY WON'T. THEY HAVE ONLY RUN DIAGNOSTIC MACHINE TESTS AND DID A SHORT TEST DRIVE (EVEN THOUGH THEY LIED AND TOLD ME IT WAS LONGER). AFTER TAKING THE VEHICLE HOME YESTERDAY- IT HAPPENED TO ME TWICE TODAY. THIS IS UNSAFE TO DRIVE.

May 23, 2019 NHTSA ID NUMBER: 11209416

Components: POWER TRAIN

NHTSA ID Number: 11209416

Incident Date May 22, 2019

Consumer Location NASHVILLE, TN

Vehicle Identification Number JN8AS5MT8EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CARS LOSES POWER WHEN DRIVING, SHAKES, REVS HIGH HAS A HARD TIME ACCELERATING UP HILLS TOO

May 28, 2019 NHTSA ID NUMBER: 11210278

Components: POWER TRAIN

NHTSA ID Number: 11210278

Incident Date May 22, 2019

Consumer Location WEST TOWNSEND, MA

Vehicle Identification Number 5N1AT2MVXEC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

"CVT FAILURE" BETWEEN MARCH 2019 AND MAY 2019 RANDOMLY STALLING WHILE TRAVELING AND WHEN COMPLETE STOP, THIS WENT ON FOR ABOUT 1 MONTH. MOST NOTICEABLE OCCURRENCES WERE WHEN THE TEMPERATURE WARM AND/OR DRIVING FOR AN EXTENDED PERIOD OF TIME. VEHICLE THEN SHUDDERED/SHAKE WHEN ACCELERATING. RPM LEVEL WOULD FLUCTUATE BETWEEN 4K-5K RMPS WHEN ATTEMPTING TO ACCELERATE.WOULD NOT SHIFT

UP OR DOWNWARD AS DESIGNED. WOULD RANDOMLY DOWNSHIFT CAUSING A FORWARD JERKING. MOST NOTICEABLE JERK/SHUDDERING WAS BETWEEN 40-40MPH. LOSS OF OR LIMITED POWER WHEN TRAVELING UP HILL. SPEED WOULD BE LIMITED TO 60 MPH. ON MAY 19, 2019 REVERSE WOULD NOT ENGAGE UNLESS THE VEHICLE HAD NOT BEEN DRIVEN FOR SOME TIME, ENOUGH TO COOL DOWN. NEUTRAL WOULD NOT BE PRESENT EITHER. THERE WAS NO DIFFERENTIATION BETWEEN DRIVE/LOW/NEUTRAL. MAY 20 BROUGHT TO NISSAN DEALER THEY ADVISED CVT REPLACEMENT NEEDED. MAY 21 AND MAY 22 CVT DID NOT ENGAGE, VEHICLE STOPPED PROCEEDING WHILE ON HIGHWAY. TURNED VEHICLE OFF FOR 15 MINUTES. TURNED ON AND WAS ABLE TO PROCEED. STILL SHUDDERED AND JERKED WHEN SHIFTING.

STARTED VEHICLE AFTER PARKING PLACED IN DRIVE WITH NO MOVEMENT. TURNED OFF THEN ON PLACED IN DRIVE WAS ABLE TO PROCEED.

VEHICLE LIMITED TO 40 MPH, LOST POWER TO CVT UNABLE TO MOVE. STOPPED FOR 45 MINUTES AND WAS ABLE TO PLACE INTO DRIVE. DROVE FOR APPROXIMATELY ½ HALF MILE, LOST POWER WHILE TRAVELING UP HILL AND ROLLED BACKWARDS LUCKILY INTO A DRIVEWAY WITHOUT BEING STRUCK BY OTHER VEHICLES. NEUTRAL DID NOT EXIST. VEHICLE TOWED 5/22/19. COMPLAINTS MADE TO NISSAN 5/23/19. WAS ADVISED 5/24 THEY WOULD ONLY COVER 70% ALTHOUGH THERE IS A SIGNIFICANT PROBLEM WITH THEIR CVTS.

June 10, 2019 NHTSA ID NUMBER: 11218899

Components: POWER TRAIN

NHTSA ID Number: 11218899

Incident Date May 24, 2019

Consumer Location MORTON, IL

Vehicle Identification Number JN8AS5MV2EW*****

Summary of Complaint

CRASH: No

FIRE: No

INJURIES: 0

DEATHS: 0

THE CVT TRANSMISSION TORQUE CONVERTER CLUTCH EXPERIENCES INTERMITTENT FAILURES WHEN TRAVELING AT HIGHWAY SPEEDS. THE VEHICLE CANNOT MAINTAIN NORMAL HIGHWAY SPEEDS AND SLOWS TO DANGEROUSLY SLOW SPEEDS FOR HIGHWAY DRIVING, FORCING THE VEHICLE TO PULL OFF. ONCE STOPPED, THE VEHICLE SOMETIMES CANNOT ACCELERATE TO EVEN 20 MPH. THIS CREATES A VERY DANGEROUS HIGHWAY SITUATION. I BELIEVE THERE ARE NUMEROUS NISSAN MODELS WITH THIS EXACT SAME PROBLEM.

June 20, 2019 NHTSA ID NUMBER: 11221437

Components: POWER TRAIN

NHTSA ID Number: 11221437

Incident Date June 4, 2019
Consumer Location PLYMOUTH, MA
Vehicle Identification Number JN8AS5MV4EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE DRIVING 70 MPH, THE CONTACT APPLIED THE ACCELERATOR PEDAL, BUT THE VEHICLE FAILED TO RESPOND. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE CONTACT ATTEMPTED TO APPLY THE ACCELERATOR PEDAL AGAIN AND THE VEHICLE TOOK 34 SECONDS TO RESPOND. THE VEHICLE WAS TAKEN TO BATTLES NISSAN (60 MACARTHUR BLVD, BOURNE, MA 02532, (774) 302-0313) WHERE IT WAS DIAGNOSED THAT A CVT FUEL COOLER HAD TO BE INSTALLED IN ORDER FOR THE POWER TRAIN TO RETURN TO NORMAL THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND PROVIDED CASE NUMBER: 36126158. THE CONTACT WAS INFORMED TO CALL NHTSA. THE FAILURE MILEAGE WAS APPROXIMATELY 154,000.

June 25, 2019 NHTSA ID NUMBER: 11222476

Components: POWER TRAIN

NHTSA ID Number: 11222476

Incident Date June 21, 2019

Consumer Location LAREDO, TX

Vehicle Identification Number 5N1AT2MT4EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE.
THE VEHICLE STALLED WHILE DRIVING

THE DRIVER WAS STRANDED ON THE SIDE OF THE ROADWAY

CVT TRANSMISSION NEED TO BE REPLACED

WHILE DRIVING AT 45 MPH WITHOUT WARNING, THE VEHICLE STALLED. THE CONTACT WAS ABLE TO RESTART THE VEHICLE AND MOVED OFF OF THE ROADWAY. THE VEHICLE WAS TOWED TO GUNN NISSAN LOCATED AT 750 NE INTERSTATE 410 LOOP, SAN ANTONIO, TX 78209, (210)598-6935, TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE CVT TRANSMISSION NEEDED TO BE REPLACED OR REBUILT AT A COST OF \$4100. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED, CASE NUMBER: 36179567. THE APPROXIMATE FAILURE MILEAGE WAS 82,903. PIIR = Y. AH

June 26, 2019 NHTSA ID NUMBER: 11222760

Components: POWER TRAIN

NHTSA ID Number: 11222760

Incident Date June 3, 2019

Consumer Location ALBUQUERQUE, NM

Vehicle Identification Number JN8AS5MT8EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CRUISING AT HIGHWAY SPEED(75MPH), CRUISE CONTROL TURNED OFF, VEHICLE LOST POWER AND WOULD NOT LET US DRIVE ANY FASTER THEN 45-MPH.

ALMOST REAR-ENDED BY VERY LARGE TRUCK! DEALER SAYS TRANSMISSION IS OVERHEATING AND NEEDS A \$1200 COOLER INSTALLED, WHICH NISSAN IS REFUSING TO PAY FOR! THEY DO NOT STAND BEHIND THEIR VEHICLES!

LOOKED THIS ISSUE UP ON INTERNET, AND IT THERE ARE MANY INDIVIDUALS EXPERIENCING THIS SAME PROBLEM

July 11, 2019 NHTSA ID NUMBER: 11231085

Components: POWER TRAIN, ELECTRONIC STABILITY CONTROL

NHTSA ID Number: 11231085

Incident Date January 16, 2019

Consumer Location LOS ANGELES, CA

Vehicle Identification Number JN8AS5MT2EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. THE CONTACT STATED THAT THE VEHICLE EXPERIENCED JERKING, LUNGING, AND A LOSS OF POWER ONCE IT CAME TO A COMPLETE STOP. IN ADDITION, THE ESP FAULTY WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THERE WAS AN ELECTRICAL FAILURE. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. NISSAN OF DOWNTOWN LA (4111, 635 W WASHINGTON BLVD, LOS ANGELES, CA 90015, (213) 477-7361) WAS CONTACTED TO SCHEDULE AN APPOINTMENT. THE DEALER INFORMED THE CONTACT THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 16V149000 (FUEL SYSTEM, GASOLINE), BUT THE VIN WAS NOT INCLUDED. THE DEALER PROVIDED CASE NUMBER: 36341350 FOR THE CALL. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND CONFIRMED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE FAILURE MILEAGE WAS APPROXIMATELY 30,000.

July 25, 2019 NHTSA ID NUMBER: 11234938
Components: POWER TRAIN
NHTSA ID Number: 11234938
Incident Date May 1, 2019
Consumer Location Unknown
Vehicle Identification Number JN8AS5MT1EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE DRIVING ON THE INTERSTATE THE CAR COMPLETELY LOST ABILITY TO ACCELERATE. IT WOULD MAINTAIN SPEED WITH ACCELERATOR PEDAL PRESSED ALL THE WAY TO THE FLOOR. THE RPM'S WOULD NOT GO ABOVE 3000. ONCE STOPPED COULD NOT ACCELERATE TO GET THROUGH INTERSECTION. AFTER STOPPING AND SITTING FOR AN HOUR THE CAR THEN BEGAN OPERATING BACK NORMAL. THIS NOW HAS HAPPENED MULTIPLE TIMES.

August 9, 2019 NHTSA ID NUMBER: 11242861
Components: POWER TRAIN
NHTSA ID Number: 11242861
Incident Date July 19, 2019
Consumer Location WATERBURY CENTER, VT
Vehicle Identification Number JN8AS5MT4EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE JERKED. THERE WERE NO WARNING INDICATORS ILLUMINATED BEFORE OR AFTER THE FAILURE OCCURRED. THE VEHICLE WAS TAKEN TO AN UNKNOWN NISSAN DEALER WHERE FAILURE CODE: P1740 (TRANSMISSION SELECT SOLENOID) WAS LOCATED. THE DEALER STATED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE DEALER ALSO TEST DROVE THE VEHICLE, BUT WAS UNABLE TO DUPLICATE THE FAILURE. THE MANUFACTURER WAS NOT CONTACTED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 60,000.

September 9, 2019 NHTSA ID NUMBER: 11254059
Components: POWER TRAIN, VEHICLE SPEED CONTROL
NHTSA ID Number: 11254059
Incident Date September 6, 2019
Consumer Location SCHWENKSVILLE, PA
Vehicle Identification Number 5N1AT2MV4EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

REFERENCE 2014 NISSAN ROGUE VIN# [XXX]:

2014 NISSAN ROGUE WAS STUCK IN LOW GEAR ON 9/6/19. WE WERE STRANDED FORCING US TO ABANDON THE VEHICLE. WE PICKED UP THE CAR THE NEXT DAY AND IT SEEMS TO BE OPERATING FINE.

THIS IS THE SECOND TIME AND THE MOST SERIOUS INCIDENCE.

THE FIRST TIME WAS A YEAR AGO WHERE IT WOULD NOT SHIFT. THE ENGINE WAS RACING BUT IT SOUNDED LIKE WE WERE STILL ON THE LOWEST GEAR. *TR

September 24, 2019 NHTSA ID NUMBER: 11257661

Components: POWER TRAIN

NHTSA ID Number: 11257661

Incident Date September 16, 2019

Consumer Location SUNRISE, FL

Vehicle Identification Number 5N1AT2MT1EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CVT TRANSMISSION PROBLEM POSSIBLY. THIS IS A WELL MAINTAINED VEHICLE. CAR STARTS TO DELAY IN DRIVE GEAR AND REVERSE. BUCKING AND IDLING AND REVING RPM WHILE DRIVING NORMAL SPEEDS. MANY OTHER NISSAN ROUGE OWNERS ARE HAVING THE SAME ISSUE. NEARLY BEEN HIT ON THE ROAD AND HIGHWAY AT LEAST 3 TIMES. WHY ISN'T THIS ISSUE BEING LOOKED AT AND RECALLED?

October 4, 2019 NHTSA ID NUMBER: 11266056

Components: POWER TRAIN

NHTSA ID Number: 11266056

Incident Date July 15, 2019

Consumer Location FORT WORTH, TX

Vehicle Identification Number JN8AS5MT0EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE DRIVING APPROXIMATELY 45 MPH, THERE WAS AN ABNORMAL SPINNING NOISE COMING FROM THE FRONT OF THE VEHICLE. THE VEHICLE WAS TAKEN TO DON DAVIS NISSAN (1320 I-20 FRONTAGE RD, ARLINGTON, TX 76018, (877) 415-3218) WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 89,000. *BF*JB

October 9, 2019 NHTSA ID NUMBER: 11267342

Components: POWER TRAIN

NHTSA ID Number: 11267342

Incident Date October 5, 2019

Consumer Location BLOOMINGTON, IN

Vehicle Identification Number 5N1AT2MV1EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

VEHICLE CURRENTLY HAS 70,300 MILES ON IT. VEHICLE BEGAN LOSING POWER WHILE ON THE INTERSTATE AT 70 MPH. THE RPMS WOULD GO UP AND DOWN AND THE VEHICLE WOULD JERK AS IF THE TRANSMISSION WAS TRYING TO FIND THE RIGHT GEAR. WITH IN A FEW MINUTES, THERE WAS HARDLY ANY POWER TRANSFERRING TO THE WHEELS. I HAD THE VEHICLE TOWED TO THE DEALER. NO WARNING FOR TRANSMISSION FAILURE. DEALER RECOMMENDS CVT TRANSMISSION REPLACEMENT FOR TRANSMISSION JUDDER.

January 6, 2020 NHTSA ID NUMBER: 11297383

Components: POWER TRAIN

NHTSA ID Number: 11297383

Incident Date January 1, 2020

Consumer Location JUANA DIAZ, PR

Vehicle Identification Number 5N1AT2MT5EC****

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. WHILE THE CONTACT'S WIFE WAS DRIVING 50 MPH, THE VEHICLE HESITATED WHILE THE RPMS FLUCTUATED INDEPENDENTLY. THE CONTACT STATED THAT THE CHECK ENGINE WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO HENRY MOTORS NISSAN (LOCATED AT 2037 AV. LAS AMÉRICAS, PONCE, 00731, PUERTO RICO, 787-841-5226) WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 87,000.

July 13, 2020 NHTSA ID NUMBER: 11339213
Components: POWER TRAIN
NHTSA ID Number: 11339213
Incident Date July 12, 2020
Consumer Location MURFREESBORO, TN
Vehicle Identification Number 5N1AT2MV5EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE DRIVING ON AN INTERSTATE, MY 2014 NISSAN ROGUE WOULD REV AND THE RPM'S WOULD SURGE UNEXPECTEDLY AND WITHOUT WARNING. WHILE DRIVING IT WOULD RANDOMLY JERK, SHUDDER, AND HESITATE. WE EXPERIENCED A SUDDEN LOSS OF ACCELERATION LEADING PREMATURE TRANSMISSION FAILURE. MY CHECK ENGINE LIGHT DID NOT COME ON UNTIL THE CAR LOST THE ACCELERATION CAPABILITY. THIS PUT US IN GREAT DANGER BEING THAT WE BARELY MADE IT ONTO THE SIDE OF THE INTERSTATE. MY CAR HAD TO BE TOWED TO NISSAN AND SINCE I HAVE BEEN ADVISED THAT THE TRANSMISSION NEEDS TO BE COMPLETELY REPLACED.

September 1, 2020 NHTSA ID NUMBER: 11352588
Components: POWER TRAIN
NHTSA ID Number: 11352588
Incident Date February 1, 2019
Consumer Location MATTESON, IL
Vehicle Identification Number JN8AS5MT5EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2014 NISSAN ROGUE. THE CONTACT STATED WHILE DRIVING AT APPROXIMATELY 40 MPH, THE VEHICLE JERKED, SHOOK, AND VIBRATED. THE CONTACT STATED THAT TRANSMISSION FLUID NEEDED TO BE ADDED TO THE VEHICLE TWICE DAILY FOR THE TRANSMISSION TO OPERATE AS DESIGNED. THE CONTACT STATED THAT THE TRANSMISSION WAS REPLACED MARCH 2019. THE MANUFACTURER ASSISTED THE CONTACT WITH THE COST OF THE TRANSMISSION REPLACEMENT. THE TRANSMISSION WAS REPLACED BY AN UNKNOWN NISSAN DEALER HOWEVER, THE TRANSMISSION REPLACEMENT FAILED TO CORRECT OR PREVENT THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 84,000.

November 16, 2020 NHTSA ID NUMBER: 11374927
Components: POWER TRAIN

NHTSA ID Number: 11374927
Incident Date November 2, 2020
Consumer Location KEENE, NH
Vehicle Identification Number JN8AS5MV9EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CAR DROVE FINE THEN IN THE MIDDLE OF GOING THROUGH AN INTERSECTION THE VEHICLE STOPPED ACCELERATING AND CHECK ENGINE LIGHT CAME ON. CHECK CODE IT WAS P1778 FOR STEPPER MOTOR. VEHICLE ONLY HAS 87000 MILES ON IT. BROUGHT TO A TRANSMISSION STOP TO REPLACE THE VALVE BODY TO HAVE A NEW STEPPER MOTOR. HAD THE PART PUT IN TO FIND OUT THE WHOLE TRANSMISSION FAILED. WE COULD'VE BEEN KILLED IN THE BUSY INTERSECTION WITH THIS HAPPENING WITHOUT WARNING.

November 18, 2020 NHTSA ID NUMBER: 11375131

Components: POWER TRAIN

NHTSA ID Number: 11375131

Incident Date September 19, 2020

Consumer Location CHECK, VA

Vehicle Identification Number 5N1AT2MV6EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CAR DOES NOT ACCELERATE AFTER STOPPING AND TRYING TO YIELD TO ONCOMING TRAFFIC OR TURN AT A STOP SIGN. EXTREMELY DANGEROUS BECAUSE IT WILL ALL OF A SUDDEN DECIDE TO GO AND THE RPM GOES UP REALLY HIGH.

January 6, 2021 NHTSA ID NUMBER: 11386814

Components: POWER TRAIN

NHTSA ID Number: 11386814

Incident Date December 16, 2020

Consumer Location SAN DIEGO, CA

Vehicle Identification Number JN8AS5MT2EW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THIS HAPPENED ON 3 OCCASIONS BEFORE I TOOK THE CAR IN TO THE DEALER FOR INSPECTION. WHILE DRIVING (TWICE ON THE FREEWAY AND ONCE ON SURFACE STREETS) THE THE CAR BEGAN TO ABRUPTLY LOOSE/DECREASE SPEED DESPITE MY ATTEMPT AT MAINTAINING SPEED BY ACCELERATING, THE CAR'S RPM METER BEGAN ACTING ERRATICALLY, AND THE ENGINE BEGAN MAKING A SOUND AS IF STRUGGLING. IN ALL CASES I HAD TO PUT ON MY HAZARDS, MOVE OVER/PULL OVER AND I HAD TO TURN THE CAR OFF IN HOPES THAT IT WOULD "RESET." WHEN I TOOK THE CAR TO THE NISSAN DEALER I WAS TOLD MY TRANSMISSION WAS OVERHEATING REPEATEDLY AND FAILING INTO A SAFE MODE. THEY SAID THIS WAS A KNOWN ISSUE WITH THE NISSAN CVT (ROGUES) AND REPLACING THE TRANSMISSION WOULDN'T SOLVE THE PROBLEM UNLESS A TRANSMISSION COOLER SYSTEM WAS ADDED TO FIX THE ISSUE. I WAS TOLD A TECHNICAL SERVICE BULLETIN EXISTED AS IT WAS A KNOWN PROBLEM BUT WE WERE NEVER MADE AWARE OF THIS SAFETY ISSUE. INSTEAD OF NISSAN PROACTIVELY LETTING CUSTOMERS KNOW THIS SO THAT WE COULD FIX IT OR ISSUE A RECALL TO PREVENT UNSAFE DRIVING CONDITIONS THEY JUST IGNORED IT. I WAS TOLD TO CONTACT NISSAN CONSUMER AFFAIRS WHICH I DID AND SPOKE WITH A WOMAN NAMED "LAURA" WHO AGREED TO PAY FOR A PORTION OF THE REPAIR (70%) BUT WOULD NOT SEND ANYTHING IN WRITING, GIVE ME HER LAST NAME OR DOCUMENT THAT THIS WAS A KNOWN PROBLEM AND SAFETY HAZARD. SHE STATED THAT THEY WERE AT NO OBLIGATION TO EITHER BE PROACTIVE OR COVER THE FULL COST OF THE ADDITIONAL COOLING SYSTEM AS THERE WAS NO RECALL IN PLACE.

January 25, 2021 NHTSA ID NUMBER: 11389882

Components: POWER TRAIN

NHTSA ID Number: 11389882

Incident Date January 23, 2021

Consumer Location ENID, OK

Vehicle Identification Number 5N1AT2MT2EC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

DAUGHTER WAS DRIVING HER 2014 ROGUE WITH 64,000 MILES ON IT TO COLLEGE OVER 800 MILES AWAY WHEN IT KEPT JOLTING AND CAUSING A RISE IN THE RPMs. CAR WOULD DECELERATE FROM 65 MPH TO 40 MPH WHILE GOING UP AND DOWN HILLS OR TRYING TO PASS SEMIS ON THE HIGHWAY. FINALLY HAD TO DRIVE 40 MPH TO THE NEAREST TOWN WITH A NISSAN DEALERSHIP AND LEAVE VEHICLE THERE AND GET A RENTAL CAR TO DRIVE THE REST OF THE WAY TO COLLEGE. NISSAN SERVICE DEPARTMENT CALLED AND SAID SHE NEEDS AN ENTIRELY NEW TRANSMISSION AT ONLY 64K MILES. THIS IS APPARENTLY A COMMON PROBLEM WITH NISSAN CVT TRANSMISSIONS, AND NOT JUST ON THE SENTRA AND VERSA. NISSAN SHOULD BE ASHAMED THAT THEY KNOW ABOUT THIS PROBLEM ACROSS THE BOARD YET HAVE FAILED TO

RECALL AND/OR EXTEND THE WARRANTY ON ALL MODELS WITH THE SAME CVT TRANSMISSION ISSUES. MY DAUGHTER COULD HAVE BEEN KILLED. NOW WE ARE FORCED TO PAY \$4200 TO REPLACE THE TRANSMISSION OR LEAVE HER STRANDED AT COLLEGE WITHOUT A VEHICLE.

III. 2015 NISSAN ROGUE

December 5, 2014 NHTSA ID NUMBER: 10662439

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 10662439

Incident Date December 4, 2014

Consumer Location BRANCBURG, NJ

Vehicle Identification Number 5N1AT2MV0FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE CAR REVS UP TO 5 RPMS AT 60MPH LIKE ITS STUCK IN NEUTRAL. NEED TO TAKE THE FOOT OFF THE GAS GET DOWN TO 50MPH AND WAS ABLE TO GET IT BACK UP TO 65MPH. I DID THIS IN RUSH HOUR TRAFFIC. I WAS AFRAID THE PERSON BEHIND WAS GOING TO HIT TO CHANGE SPEEDS SO FAST. NISSAN LOOKED AT THE CAR TODAY AND SAID THERE WASN'T AN ISSUE AND I NEEDED TO DO THAT TO LET THE TRANSMISSION CATCH UP. NEVER HEARD OF SUCH A THING. MY LAST NISSAN AT 98K DIED BECAUSE OF THE TRANSMISSION. BEFORE IT DIED IT WAS DOING THE SAME THING. *TR

December 24, 2014 NHTSA ID NUMBER: 10668154

Components: POWER TRAIN

NHTSA ID Number: 10668154

Incident Date December 6, 2014

Consumer Location SCHENECTADY, NY

Vehicle Identification Number N/A

Summary of Complaint

CRASHNo

FIRENo

INJURIES0

DEATHS0

TL* 2016

December 24, 2014 NHTSA ID NUMBER: 10668154

Components: POWER TRAIN

NHTSA ID Number: 10668154

Incident Date December 6, 2014

Consumer Location SCHENECTADY, NY

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 10 MPH FROM A STOP SIGN, THE ENGINE BEGAN TO REV AND THE VEHICLE FAILED TO ACCELERATE OVER 10 MPH. IN ADDITION, THE VEHICLE STALLED. THE VEHICLE WAS RESTARTED BUT FAILED TO DRIVE OR REVERSE. THE VEHICLE WAS TOWED TO THE DEALER, WHO DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 500.

May 16, 2016 NHTSA ID NUMBER: 10865144

Components: SUSPENSION, POWER TRAIN

NHTSA ID Number: 10865144

Incident Date July 20, 2015

Consumer Location NEW YORK, NY

Vehicle Identification Number KNMAT2MV3FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION WAS REPLACED WITHIN 6 MONTHS OF HAVING THE CAR. THEY ALSO ADJUST IDLE SPEED WITHIN A MONTH OF HAVING THE CAR AND ALSO HAD ISSUES WITH POWER SOCKETS. CAR MAKES RATTLE NOISE WHEN ACCELERATING AND MAKE LESS GAS MILAGE THAN AVERAGE . THEY HAD REPROGRAMMED THE TCM ALREADY. THEY ALSO CHANGED THE SHIFTER . THEY HAD ADJUST BOTH FRONT BRAKE BACKING PLATES. I WON'T RECOGNIZE THE SMART KEY SOMETIMES. THEY REPLACED ONE HEADLIGHT ALREADY. IT HAS SEVERAL RECALLS.

September 6, 2017 NHTSA ID NUMBER: 11021758

Components: POWER TRAIN

NHTSA ID Number: 11021758

Incident Date September 1, 2017

Consumer Location FAIRBURN, GA

Vehicle Identification Number JN8AS5MT7FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I PURCHASED THIS VEHICLE, DRIVING ON THE HIGHWAY THE TRANSMISSION BLEW OUT, CAR WOULD NOT ACCELERATE PASS 40 MILES AN HOUR, ONLY HAD THE VEHICLE FOR 7 DAYS!!

November 8, 2017 NHTSA ID NUMBER: 11044480

Components: POWER TRAIN

NHTSA ID Number: 11044480

Incident Date September 28, 2017

Consumer Location DENVER, CO

Vehicle Identification Number 5N1AT2MV9FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AFTER DRIVING IN CITY TRAFFIC ALL DAY THE ROGUE WOULD NOT MOVE AS I WAS HEADING HOME FOR THE DAY. I BOUGHT THE ROGUE NEW IN 2015 AND IN OCTOBER 2016 THIS HAPPENED. TOOK TO A DEALERSHIP AND WORK WAS DONE. CAR OK UNTIL:

SEPTEMBER 2017 THE ROGUE WAS SHIFTING LATE AND NOT DOWN SHIFTING GOING DOWNHILL. TOOK IT BACK TO DEALERSHIP. NISSAN SAID JUST TO DRAIN SOME OF THE TRANSMISSION FLUID AND PUT IN NEW TRANSMISSION FLUID.

March 9, 2018 NHTSA ID NUMBER: 11078284

Components: POWER TRAIN

NHTSA ID Number: 11078284

Incident Date February 9, 2018

Consumer Location SAN ANTONIO, TX

Vehicle Identification Number KNMAT2MT8FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THERE IS A RECALL ON THE NISSAN ROUGE 2015 ON NISSAN RECALL PAGE RELATING TO REPROGRAMMING OF CVT TRANSMISSION FROM 8TH OF DECEMBER 2016 BUT THIS ISN'T ON YOUR PAGE. MY TRANSMISSION WENT AND WAS TOLD IT IS OVER THE MILEAGE WARRANTY AND WHEN ASKED WAS THEIR A RECALL ON MY VEHICLE WAS TOLD EMPHATICALLY NO HOWEVER ON INVESTIGATION THERE IS TWO RECALLS. WHEN I LATER CONTACTED THEM WITH THIS INFORMATION THEY SAID THEY SENT OUT A LETTER. I GOT NO LETTER AND WHEN I SAID SEND THE LETTER TO MY EMAIL ACCOUNT THE EMPLOYEE STATED HE HAD NO ACCESS TO THIS INFORMATION SO HOW CAN HE SAY A LETTER WAS SENT OUT. NISSAN ARE CONTINUALLY PUTTING THESE CVT TRANSMISSIONS INTO CARS FOR YEARS KNOWING THEY ARE NOT FIT FOR

PURPOSE AND THERE IS NO FIX FOR THEM. YOU JUST NEED TO GOOGLE NISSAN CVT TRANSMISSION FAILURE TO SEE THE DEVASTATION THEY ARE INFLECTING ON PEOPLE

March 11, 2018 NHTSA ID NUMBER: 11078528

Components: POWER TRAIN

NHTSA ID Number: 11078528

Incident Date March 1, 2018

Consumer Location AURORA, OR

Vehicle Identification Number JN8AS5MT3FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THERE IS SOMETHING DESPERATELY WRONG WITH THE TRANSMISSION/POWER IN MY VEHICLE. I LOSE POWER WHEN GOING UP HILLS, ESPECIALLY WHEN THEY ARE CONTINUAL, LIKE UP A MOUNTAIN PASS! THERE IS A SUPER HIGH PITCHED NOISE WHEN THE CAR RUNS FOR OVER AN HOUR, LIKE SQUEALING. TOLD THERE IS NO PROBLEM AT NISSAN DEALERSHIP, THIS IS NOT TRUE. THE NOISE HAPPENS IN EVERY GEAR WHEN IT STARTS AND DOESN'T STOP UNTIL THE CAR COOLS AGAIN. THE POWER IN VEHICLE THAT IS LOST UP HILLS, WILL KEEP IT FROM EVER GOING ABOVE 60 UNTIL SEVERAL HOURS LATER. THE POWER IS LOST IN THE WHOLE VEHICLE, IT LAGS AND SOMETIMES NOTHING HAPPENS DURING THIS POWER LOSS WHEN PUSHING THE GAS PEDAL. THE LOSS OF POWER IS SO MUCH THAT IT CAN'T CONTINUE TO GO UP HILLS SOMETIMES AND I'VE HAD TO PULL OVER! VERY SCARY ON A MOUNTAIN PASS!

April 16, 2018 NHTSA ID NUMBER: 11088421

Components: POWER TRAIN, UNKNOWN OR OTHER

NHTSA ID Number: 11088421

Incident Date April 9, 2018

Consumer Location COLUMBIA, MD

Vehicle Identification Number 5N1AT2MT6FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

SHIFT INTERLOCK SOLENOID. DOES NOT SHIFT FROM PARK POSITION INTERMITTENTLY

May 5, 2018 NHTSA ID NUMBER: 11092037

Components: POWER TRAIN

NHTSA ID Number: 11092037

Incident Date April 29, 2018

Consumer Location DALLAS, TX
Vehicle Identification Number JN8AS5MT8FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

86,000 AND THE CVT TRANSMISSION NEED TO BE REPLACED/REBUILT. I HAVE SPOKEN WITH SEVERAL SHOPS AND THIS CVT TRANSMISSION ON THE 2016 NISSAN ROGUE IS KNOWN FOR HAVING PROBLEMS AND COMMONLY HAS TO BE REPLACED. COST OVER \$3000.

November 12, 2018 NHTSA ID NUMBER: 11150916

Components: POWER TRAIN

NHTSA ID Number: 11150916

Incident Date November 7, 2018

Consumer Location DUNEDIN, FL

Vehicle Identification Number JN8AS5MTXFW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CHECK ENGINE LIGHT ILLUMINATED AT JUST OVER 70K MILES WITH P1740 TORQUE CONVERTER CLUTCH SOLENOID INDUCTIVE SIGNATURE. THE VEHICLE WAS TAKEN FOR REPAIR, AND AFTER INSPECTION IT WAS DETERMINED THAT THE MATERIALS INSIDE THE TRANSMISSION WERE DETERIORATING, DAMAGING THE BEARINGS AND CAUSING FLUID LEAKAGE AND INADEQUATE PRESSURES IN THE TRANSMISSION. THIS REPAIR IS COSTING ALMOST \$3000 AND IS WELL BEFORE STANDARD EXPECTED MAINTENANCE SCHEDULES FOR THE TRANSMISSION.

November 28, 2018 NHTSA ID NUMBER: 11154406

Components: ENGINE, POWER TRAIN, SUSPENSION

NHTSA ID Number: 11154406

Incident Date November 27, 2018

Consumer Location LOS ANGELES, CA

Vehicle Identification Number JN8AS5MT2FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

BOUGHT CAR FROM WIN MOTORS TODAY; TOOK TO MECHANIC NEXT DOOR..SAID IT WAS OKAY; WHEN ASKED FOR RECEIPT FOR TESTING MECHANIC

SAID HE DID NOT DO THAT. CAR DROVE FINE UNTIL I GOT HOME AND WHEN I MOVED FROM STREET INTO DRIVEWAY, I HEARD GRINDING NOISE ON BRAKES , BUT MORE IMPORTANTLY, WHEN SHIFTING GEARS A LOUD SOUND OF STRAINING; PAID CASH FOR USED CAR. REALLY HOPE I CAN RESOLVE WITH 2 DAY RETURN.

February 7, 2019 NHTSA ID NUMBER: 11174977

Components: POWER TRAIN

NHTSA ID Number: 11174977

Incident Date December 3, 2018

Consumer Location BOYERTOWN, PA

Vehicle Identification Number KNMAT2MV8FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHEN DRIVING AND THE CAR HITS ~35MPH, THE CVT CONTINUOUSLY LOSES POWER AND BEGINS CAUSING VIBRATIONS AND SHUDDERING. CAR HAS ~64,000 MILES.

February 22, 2019 NHTSA ID NUMBER: 11181917

Components: POWER TRAIN

NHTSA ID Number: 11181917

Incident Date February 1, 2019

Consumer Location LEWISTON, ME

Vehicle Identification Number KNMAT2MV8FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. WHILE DRIVING VARIOUS SPEEDS, A LOUD WHINING NOISE WAS DETECTED COMING FROM THE TRANSMISSION. THE CONTACT MENTIONED THAT THE FAILURE WORSENERD WHEN THE VEHICLE ACCELERATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE CONTACT WAS INFORMED THAT THE TRANSMISSION FAILED. THE VEHICLE WAS THEN TAKEN TO LEE NISSAN (793 CENTER ST, AUBURN, ME 04210, (207) 784-5441) WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION WAS INOPERABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND A DECISION WAS PENDING. THE FAILURE MILEAGE WAS 106,700.

May 29, 2019 NHTSA ID NUMBER: 11210685

Components: POWER TRAIN, STEERING

NHTSA ID Number: 11210685

Incident Date April 17, 2019
Consumer Location SOUTH OZONE PARK, NY
Vehicle Identification Number 5N1AT2MV3FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. WHILE OPERATING THE VEHICLE, THERE WAS A HARD VIBRATION COMING FROM THE STEERING WHEEL. THE VEHICLE WAS TAKEN TO STAR NISSAN (4020 172TH STREET, FLUSHING, NY 11358) WHERE IT WAS DIAGNOSED THAT THE CONTINUOUSLY VARIABLE TRANSMISSION CAUSED THE VIBRATION, WHICH WAS NORMAL. THE VEHICLE WAS TAKEN TO THE DEALER FOUR TIMES FOR THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 28,000.

June 20, 2019 NHTSA ID NUMBER: 11221596

Components: POWER TRAIN

NHTSA ID Number: 11221596

Incident Date June 6, 2019

Consumer Location LUSBY, MD

Vehicle Identification Number 5N1AT2MV5FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION FAILED AT 62912 MILES. SHUDDER, JERKING, POWER LOSS, WHINING NOISE, LURCHING. THE CAR "JUMPING" FORWARD ALMOST CAUSED ME TO HIT A CAR IN FRONT OF ME ON THE THOMAS JOHNSON BRIDGE DURING RUSH HOUR TRAFFIC. . THE SUDDEN POWER LOSS CAUSED GREAT CONCERN FOR SAFETY ON THE I-95 BELTWAY. I AM GRATEFUL NO ONE GOT HURT.

July 3, 2019 NHTSA ID NUMBER: 11229150

Components: POWER TRAIN

NHTSA ID Number: 11229150

Incident Date June 1, 2019

Consumer Location LUDLOW, MA

Vehicle Identification Number KNMAT2MV4FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHEN I SHIFT INTO DRIVE OR REVERCE IT TAKE A FEW SECONDS TO INGAGE

August 22, 2019 NHTSA ID NUMBER: 11245760

Components: POWER TRAIN

NHTSA ID Number: 11245760

Incident Date August 21, 2019

Consumer Location GUYTON, GA

Vehicle Identification Number JN8AS5MT2FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. THE CONTACT STATED THAT THE VEHICLE JERKED, LUNGED, AND LOST POWER WHILE DRIVING VARIOUS SPEEDS. THE FAILURE OCCURRED WITHOUT WARNING. THE CONTACT STATED THAT THE VEHICLE RESUMED NORMAL OPERATION AFTER THE VEHICLE CAME TO A COMPLETE AND WAS TURNED OFF FOR AT LEAST 24 HOURS. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE CONTACT REFERENCED TECHNICAL SERVICE BULLETIN NUMBER: 15-084A. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 119,000.

September 1, 2019 NHTSA ID NUMBER: 11252706

Components: POWER TRAIN

NHTSA ID Number: 11252706

Incident Date August 29, 2019

Consumer Location SELINGSGROVE, PA

Vehicle Identification Number KNMAT2MV6FP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHEN I STARTED MY CAR TO LEAVE WORK IT STARTED FINE. I PUT IT IN REVERSE BUT THERE WAS A DELAY OF A FEW SECONDS. THEN ANOTHER DELAY TO GO INTO DRIVE. THE NEXT DAY I HAD A DR APPOINTMENT I COULDN'T MISS SO I START MY CAR & THE SAME DELAYS. I GO TO LEAVE THE DR OFFICE & MY CAR WOULDN'T GO IN ANYWHERE. I SAT IN THE CAR IN DRIVE FOR 10 MINUTES & IT NEVER ENGAGED.

September 30, 2019 NHTSA ID NUMBER: 11259004

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11259004

Incident Date April 25, 2016

Consumer Location Unknown

Vehicle Identification Number JN8AS5MT8FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. WHILE DRIVING 70 MPH, THE VEHICLE DECELERATED TO 30 MPH AND THE RPMS INCREASED INTO THE RED ZONE. IN ADDITION, THE CHECK ENGINE INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THAT THE TRANSMISSION WAS FAULTY AND REFERRED THE CONTACT TO A LOCAL DEALER. THE CONTACT CALLED ROCK HILL NISSAN (550 GALLERIA BLVD, ROCK HILL, SC 29730, (803) 818-2713) AND INFORMED THEM OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AND STATED THAT THE VEHICLE WAS NOT COVERED UNDER WARRANTY. THE MANUFACTURER PROVIDED CASE NUMBER: 36292181 AND DID NOT ASSIST. THE FAILURE MILEAGE WAS 40,000.

October 2, 2019 NHTSA ID NUMBER: 11265687

Components: POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11265687

Incident Date September 26, 2019

Consumer Location Unknown

Vehicle Identification Number KNMAT2MV0FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

2015 NISSAN ROGUE, BROUGHT BRAND NEW, HAS 63,000 MILES. HAVING TRANSMISSION ISSUES FOR >9 MONTHS. I HAVE HAD NO PREVIOUS ISSUES UNTIL THEN. I CANNOT DRIVE FOR MORE THAN 30+ MIN BEFORE MY VEHICLE STARTS STALLING AT STOPLIGHTS/STOP SIGNS. WHEN I GO TO ACCELERATE AFTER BRIEFLY STOPPING, THE CAR STUTTERS AND BUCKS UNTIL I PRESS HARDER ON THE ACCELERATION. THE STUTTERING GETS WORSE THE LONGER YOU DRIVE IT. THE SAFETY ISSUE WITH A CAR NOT PROPERLY ACCELERATING WHEN YOU NEED IT TO, IS CONCERNING. I HAVE TAKEN IT TO THE NISSAN DEALERSHIP MULTIPLE TIMES AND THEY CLAIM THEY CANNOT "DUPLICATE" THE ISSUE, WHILE THE TECHNICIAN ADMITTED TO EXPERIENCING MY COMPLAINT WHILE HE DROVE IT A FEW TIMES. THEY SAY NOTHING CAN BE DONE BECAUSE NO CODES ARE RENDERING A PROBLEM AND I HAVE TO WAIT FOR THE "PROBLEM" TO GET WORSE OR ULTIMATELY, UNTIL THE TRANSMISSION "GOES OUT" AS THE NISSAN REP TOLD ME.

November 20, 2019 NHTSA ID NUMBER: 11281387

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11281387
Incident Date December 2, 2016
Consumer Location JENNINGS, LA
Vehicle Identification Number KNMAT2MT0FP****

Summary of Complaint

CRASH:Yes

FIRE:No

INJURIES:1

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. WHILE DRIVING 45 MPH, THE VEHICLE WAS INVOLVED IN A CRASH AND THE ENTIRE FRONT DRIVER'S SIDE WAS DAMAGED. THE CONTACT WAS INJURED AND WAS RUSHED TO THE HOSPITAL FOR MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO THE CONTACT'S HOME AND THEN TOWED BILLY NAVARRE NISSAN (1700 SIEBARTH DR, LAKE CHARLES, LA 70615, (337) 439-9955) WHERE IT WAS REPAIRED THREE MONTHS LATER. SINCE THE CRASH, THE VEHICLE HAD BEEN BACK TO THE DEALER AT LEAST TEN TIMES. THE TCM IN THE ENGINE, AN ETRC SENSOR IN THE ENGINE, THE BELT PULLEY, THE TRANSMISSION, THE BODY CONTROL MODULE, AND THE TPMF WERE REPLACED. ALL OF THE FAILURES ORIGINATED FROM THE ENGINE. THE CONTINUOUSLY VARIABLE TRANSMISSION WAS REPLACED AND RECALIBRATED, THERE WAS A LOOSE PIN IN THE POWER RELAY BOX, AND TWO SENSORS HAD TO BE CHANGED, INCLUDING THE O2 SENSOR. IN ADDITION, THE GEARS DID NOT SHIFT FLUIDLY AND THE TRANSBODY SENSOR NEEDED TO BE CHANGED. THE MOST RECENT FAILURE WAS THE VEHICLE SPUTTERING AND THE TRANSMISSION STRAINING TO CHANGE GEARS. BY THE TIME THE CONTACT PULLED INTO HER NEIGHBORHOOD, THE VEHICLE HAD NO ACCELERATION AND THE CHECK ENGINE INDICATOR ILLUMINATED. THE CONTACT PLANNED TO HAVE THE VEHICLE TOWED BACK TO THE DEALER. THE CONTACT BELIEVED THE VEHICLE WAS NOT IN DRIVING CONDITION SINCE THE CRASH. THE FAILURE MILEAGE WAS 49,000.

December 31, 2019 NHTSA ID NUMBER: 11292294

Components: POWER TRAIN

NHTSA ID Number: 11292294

Incident Date December 16, 2019

Consumer Location JAMESVILLE, NY

Vehicle Identification Number 5N1AT2MV2FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. WHILE DRIVING 50 MPH, THE VEHICLE JERKED WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO FUCCILLO NISSAN (3893 NY-31, LIVERPOOL, NY 13090) FOR DIAGNOSTIC TESTING.

THE VEHICLE WAS REPAIRED. THE DIAGNOSIS RESULTS WERE NOT PROVIDED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE FAILURE MILEAGE WAS 87,000. *LN *DT *BF

CONSUMER WAS NOTIFIED THAT THE VEHICLE CODE WAS: P17F0 CUT JUDDER. THE VEHICLE WAS REPAIRED ON 01/16/20 AT TERRY'S TRANSMISSION (N. SYRACUSE, NY). *DL*JB

January 1, 2020 NHTSA ID NUMBER: 11292424

Components: POWER TRAIN

NHTSA ID Number: 11292424

Incident Date December 28, 2019

Consumer Location BLOOMFIELD, NJ

Vehicle Identification Number 5N1AT2MK3FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE CAR SHAKES AT LOW SPEED. TRANSMISSION IS BAD.

January 4, 2020 NHTSA ID NUMBER: 11297127

Components: POWER TRAIN, UNKNOWN OR OTHER

NHTSA ID Number: 11297127

Incident Date May 1, 2019

Consumer Location KENT, WA

Vehicle Identification Number 5N1AT2MT4FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CVT TRANSMISSION JERKS IN ECO MODE EACH TIME AFTER RELEASING THE GAS PEDAL, ALSO EVEN WHEN NOT USING ECO MODE THE GRINDING NOISE COMING FROM TRANSMISSION WHEN GOING DOWN THE HILL EVEN IF YOU'RE NOT APPLYING ON THE BRAKE PEDAL, ALSO FRONT PASSENGER SEAT VIBRATES WHEN IN DRIVE MODE AND HOLDING THE BRAKE PEDAL AT THE LIGHT, THE SUV HAS ONLY 33,500 MILES ON IT. IN MY OPINION ALL ISSUES ARE DUE TO MANUFACTURED FAULTY TRANSMISSION. ACCORDING TO MECHANICS CONSULTED WAS TOLD JATCO COMPANY THAT MAKES TRANSMISSION FOR NISSAN MAKES BAD CVT TRANSMISSIONS.

A FRIEND'S DAD OWNS A NISSAN ALSO AND HAD HIS CVT TRANSMISSION THAT WENT BAD REPLACED WITH A NEW PURCHASED CVT TRANSMISSION FROM

NISSAN DEALERSHIP AND AFTER ABOUT 60,000 MILES HE'S HAVING TRANSMISSION ISSUES AGAIN.

April 1, 2020 NHTSA ID NUMBER: 11319931

Components: AIR BAGS, POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11319931

Incident Date March 26, 2020

Consumer Location ANTIOCH, TN

Vehicle Identification Number JN8AS5MT9FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY CAR WAS IN MOTION WHILE DRIVING ON THE INTERSTATE WHEN I REALIZED MY CAR WAS LOSING POWER WHILE I WAS TRYING TO ACCELERATE. MY CAR DID NOT COME TO A COMPLETE STOP BUT IT DROPPED FROM 70 MPH DOWN TO 30 MPH GRADUALLY. I WAS ABLE TO SAFELY MOVE MY CAR TO THE SIDE OF THE ROAD AND CALL FOR ROADSIDE ASSISTANCE. WEEKS BEFORE I NOTICED MY RPM HAND JUMPING ERRATICALLY AND WHEN I WENT TO GET TO DIAGNOSTICS NO ONE COULD FIND ANYTHING WRONG WITH MY CAR. I FINALLY TOOK IT TO NISSAN ON THE DAY THAT I WAS DRIVING ON THE INTERSTATE AND I LOST ACCELERATION. I WAS INFORMED BY SEVERAL MECHANICS THAT IT WAS MY TRANSMISSION AND THAT NISSAN HAS AN ISSUE WITH TRANSMISSIONS AND IT WASN'T WORTH THE MONEY TO BE REPLACED

April 18, 2020 NHTSA ID NUMBER: 11321460

Components: POWER TRAIN

NHTSA ID Number: 11321460

Incident Date April 18, 2020

Consumer Location BURNSVILLE, NC

Vehicle Identification Number 5N1AT2MK6FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

VEHICLE WAS BOUGHT NEW, 77K MILES AND I EXPERIENCED SUDDEN SHAKING, SHUDDERING AND I TRIED TO AT LEAST GET IT HOME BUT IT WILL NOT ACCELERATE AT ALL. CVT TRANSMISSION ABSOLUTELY AND PREMATURELY QUIT ON ME! RIDICULOUS! GET IT TOGETHER NISSAN, LIVES ARE AT RISK WITH THIS!!

April 28, 2020 NHTSA ID NUMBER: 11322526

Components: POWER TRAIN

NHTSA ID Number: 11322526

Incident Date January 1, 2020
Consumer Location ARLINGTON, VA
Vehicle Identification Number KNMAT2MV4FP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY NISSAN ROGUE'S TRANSMISSION STARTING SLIPPING AROUND 70,000 WHILE ACCELERATING FROM 20 -30 MILE PER HOUR

June 10, 2020 NHTSA ID NUMBER: 11328205

Components: POWER TRAIN

NHTSA ID Number: 11328205

Incident Date June 3, 2020

Consumer Location STEPHENTOWN, NY

Vehicle Identification Number KNMAT2MV6FP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I HAVE BEEN BRINGING MY VEHICLE INTO THE DEALERSHIP FOR 4 YEARS COMPLAINING OF THE TRANSMISSION MESSING UP. (WON'T GO AT RED-LIGHT, SHUDDERS WHEN TAKING OFF, WEIRD NOISES). THEY ALWAYS JUST TEST DROVE IT SAID NOTHING WAS WRONG. I BROUGHT IT IN YESTERDAY FOR AN OIL CHANGE AND AGAIN COMPLAINED ABOUT TRANSMISSION. THE TECH COMES IN AND SAYS I NEED A NEW ONE AND IT HAD BEEN LIKE THAT FOR A WHILE. I BRING MY CAR THERE ALL THE TIME FOR SERVICE AND THEY LIE SAYING THEY CHECK EVERYTHING. NOW I NEED A NEW TRANSMISSION AND THEY WON'T HELP CAUSE THE WARRANTY IS UP BUT THEY WOULD NOT FIX IT WHEN I HAD THE WARRANTY. I WANT EITHER MY CAR FULLY FIXED OR MY MONEY BACK ON THE CAR. I CALLED CONSUMER AFFAIRS AND THEY SAID THEY CAN'T/WON'T HELP. *TR

July 14, 2020 NHTSA ID NUMBER: 11339436

Components: FUEL/PROPULSION SYSTEM, POWER TRAIN

NHTSA ID Number: 11339436

Incident Date July 14, 2020

Consumer Location MURFREESBORO, TN

Vehicle Identification Number JN8AS5MV7FW*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY CAR STARTED SHAKING WHILE IN REVERSE AND SLOW TO SHIFT GEARS WHILE ACCELERATING AT ABOUT 60K MILES I TOOK IT INTO MULTIPLE NISSAN DEALERSHIPS AND THEY TOLD ME THERE WAS NOTHING WRONG WITH MY CAR. I TOOK IT IN AGAIN AT 80K MILES AND THEY TOLD ME THAT I WAS ON THE WAY TO NEEDING A NEW TRANSMISSION AT 80K! AND THEY HAD SEEN LOTS OF OTHER CARS LIKE MINE BUT THE WARRANTY JUST LAPSED. NOW AT 98K MILES MY CHECK ENGINE LIGHT CAME ON AND I HAD THE CODE RAN TO FIND OUT IT IS THE TRANSMISSION. ANOTHER SIDE EFFECT IS MY GAS MILEAGE HAS DROPPED TO ABOUT 20 MILES TO THE GALLON HIGHWAY .

July 20, 2020 NHTSA ID NUMBER: 11340340

Components: POWER TRAIN

NHTSA ID Number: 11340340

Incident Date June 24, 2020

Consumer Location RALEIGH, NC

Vehicle Identification Number JN8AS5MT6FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AFTER A LONG PERIOD OF HIGHWAY DRIVING IN HOT WEATHER, THE CAR STOPPED ACCELERATING PAST 3000 RPM AND IMMEDIATELY BEGAN SLOWING IN TRAFFIC DUE TO THE CVT TRANSMISSION OVERHEATING. I WAS ALMOST UNABLE TO MAKE IT UP A HILL AND GET OFF FOR A GAS STATION TO STOP.

July 22, 2020 NHTSA ID NUMBER: 11340945

Components: POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11340945

Incident Date July 19, 2020

Consumer Location DUNCAN, SC

Vehicle Identification Number 5N1AT2MT0FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

OUR CVT TRANSMISSION WENT OUT WHILE GOING 70 DOWN THE HIGHWAY. COMPLETELY OUT OF THE BLUE, NO PRIOR SYMPTOMS. NO ACCELERATION. ALMOST GOT INTO MULTIPLE ACCIDENTS. NISSAN WILL NOT PAY ANYTHING TO HELP US WITH THIS, DESPITE THE THOUSANDS OF SUBMITTED ISSUES WITH CVT TRANSMISSIONS. OUR FAMILY HAS 3 NISSANS AND 2 HAVE HAD CVT FAILURES. WE WILL NEVER BUY NISSAN'S AGAIN.

July 28, 2020 NHTSA ID NUMBER: 11341869

Components: POWER TRAIN

NHTSA ID Number: 11341869
Incident Date July 7, 2020
Consumer Location RANDOLPH, MA
Vehicle Identification Number KNMAT2MV5FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2015 NISSAN ROUGE. THE CONTACT STATED THAT WHILE DRIVING AT AN UNDISCLOSED SPEED, THE CHECK ENGINE WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO NISSAN 24 (1016 BELMONT ST, BROCKTON, MA 02301) WHERE THEY DIAGNOSED THE VEHICLE WITH A DEFECTIVE CVT TRANSMISSION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND A CASE WAS FILED. THE MANUFACTURER OFFERED NO ADDITIONAL ASSISTANCE. THE FAILURE MILEAGE APPROXIMATELY 70,000.

August 28, 2020 NHTSA ID NUMBER: 11351830

Components: POWER TRAIN

NHTSA ID Number: 11351830

Incident Date July 7, 2020

Consumer Location BURNSVILLE, NC

Vehicle Identification Number KNMAT2MV9FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TOOK MY NISSAN TO MECHANIC AND HE TOLD ME THAT THE TRANSMISSION IS BAD AND I'VE JUST HAD THE CAR FOR LESS THAN 2 YEARS . I BOUGHT IT AND IT HAD 82,000 AND NOW AT 116,000 THE TRANSMISSION IS ALREADY BAD, THAT IS NOT RIGHT AT ALL. I BOUGHT THIS CAR THINKING I WOULDN'T HAVE NOTHING BUT REGULAR MAINTENANCE TO DO IN IT NOT A FREAKING \$3000 TO \$4000 MAYBE MORE TO PUT INTO IT. MY GOD I PAYED A LOT FOR THIS CAR AND NOW THE TRANSMISSION IS OUT OF IT . THAT'S UNCALLED FOR. NISSAN NEEDS TO STEP UP AND TAKE CARE OF THIS PROBLEM . WHEN I GET IN THE CAR AND START IT UP IT DOESN'T MAKE ANY LOUD SOUNDS THEN WHEN YOU PUT IT IN DRIVE AND ACCELERATE IT MAKES A LOUD ROARING SOUND. AS YOU ACCELERATE IT GETS LOUDER. I'M SO DISGUSTED WITH NISSAN . I WILL NEVER BUY ANOTHER NISSAN IN MY LIFETIME

September 2, 2020 NHTSA ID NUMBER: 11352710

Components: POWER TRAIN

NHTSA ID Number: 11352710

Incident Date August 30, 2020

Consumer Location WALLKILL, NY
Vehicle Identification Number KNMAT2MV7FP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

2015 NISSAN ROGUE CVT HAS BAD HESITATION WHEN ACCELERATING FROM A COMPLETE STOP. THIS BEGINS TO HAPPEN ONCE THE VEHICLE HAS BEEN DRIVEN IN STOP AND GO TRAFFIC FOR ABOUT A HALF HR.

September 5, 2020 NHTSA ID NUMBER: 11353298

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 11353298

Incident Date September 1, 2020

Consumer Location BROOKLYN, NY

Vehicle Identification Number KNMAT2MVXFP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE NISSAN ROGUE 2013-2016 HAVE A BAD TRANSMISSION ISSUE ON THE CVT DRIVING ON THE HIGHWAY MY CAR GOT STUCK IN GEAR AND WOULD NOT DRIVE MY SISTER ALSO OWN A ROUGE SAME YEAR 2015 HER CAR TRANSMISSION GOT HER STUCK IN THE MIDDLE OF A CITY STREET

September 22, 2020 NHTSA ID NUMBER: 11360450

Components: POWER TRAIN

NHTSA ID Number: 11360450

Incident Date August 2, 2020

Consumer Location YORBA LINDA, CA

Vehicle Identification Number JN8AS5MT3FW*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

JJERKY ON LOW SPEED AND SUDDEN HESITATION WHILE DRIVING ON FREEWAY

September 24, 2020 NHTSA ID NUMBER: 11360909

Components: POWER TRAIN

NHTSA ID Number: 11360909

Incident Date June 25, 2019

Consumer Location DUNMORE, PA

Vehicle Identification Number JN8AS5MV5FW*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE VEHICLE SOME TIME SHAKES, SHUDDERS, NOISY AND SOME MORE... IT'S TRANSMISSION ISSUE AND THAT'S WHY WORRIED WHAT IS SOMETHING HAPPEN ON ROAD DURING DRIVING???

October 12, 2020 NHTSA ID NUMBER: 11363913

Components: POWER TRAIN

NHTSA ID Number: 11363913

Incident Date September 15, 2020

Consumer Location LANDERS, CA

Vehicle Identification Number JN8AS5MT1FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

VEHICLE LOST ALL POWER TO ACCELERATE WHEN OUTSIDE TEMPERATURE WAS HIGH OR THE VEHICLE HAD BEEN IN USE FOR SEVERAL HOURS. INSTALLATION OF AN EXTERNAL TRANSMISSION FLUID COOLER FIXED THE PROBLEM. VEHICLE WAS UNSAFE WITHOUT THIS ADDITION.

October 22, 2020 NHTSA ID NUMBER: 11365693

Components: POWER TRAIN

NHTSA ID Number: 11365693

Incident Date October 19, 2020

Consumer Location MINGO, IA

Vehicle Identification Number 5N1AT2MV2FC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

SUDDEN LOSS OF POWER WHILE ON INTERSTATE AT SPEED. TRANSMISSION SLIPPING AND DECELERATION. ALL NISSAN RECOMMENDED SERVICE WAS FOLLOWED.

October 29, 2020 NHTSA ID NUMBER: 11366972

Components: POWER TRAIN

NHTSA ID Number: 11366972

Incident Date October 26, 2020

Consumer Location ELKHART, IN

Vehicle Identification Number JN8AS5MV5FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I WAS TURNING ON A ROAD WITH A 50 MPH SPEED LIMIT AND MY CAR STARTED SHUDDERING AND THERE WAS WEAK ACCELERATION HAVING TROUBLE GETTING UP TO SPEED. I HAD PLENTY OF TIME TO MAKE THE TURN BUT THE CARS WEAK ACCELERATION CAUSED MY FAMILY TO BE IN AN UNSAFE CONDITION, WE COULD HAVE BEEN HIT. CAR VIBRATIONS, SHUDDERING, WEAK ACCELERATION, AND A LOUD NOISE WAS DETECTED IN THE CVT. I TOOK MY VEHICLE IN TO CHECK THE ISSUE, AND THE REPAIR SHOP STATED I WOULD NEED A NEW TRANSMISSION BECAUSE THESE TRANSMISSIONS HAVE A HISTORY OF PROBLEMS CAUSING A DRIVER AND PASSENGERS TO BE PUT AT RISK.

October 29, 2020 NHTSA ID NUMBER: 11372291

Components: POWER TRAIN

NHTSA ID Number: 11372291

Incident Date October 22, 2020

Consumer Location JAMESVILLE, NY

Vehicle Identification Number KNMAT2MV6FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY VEHICLE CURRENTLY HAS APPROX 65,000 MILES ON IT AND RECENTLY STARTED MAKING LOUD NOISE WHEN ACCELERATING ABOVE 45 MPH. TOOK TO NISSAN DEALER AND INFORMED A NEW TRANSMISSION IS NEEDED. NO RECALL IS LISTED FOR THIS ISSUE DESPITE NUMEROUS COMPLAINTS POSTED WITH SIMILAR ISSUE ON VARIOUS WEBSITES. NISSAN WILL NOT ACKNOWLEDGE PROBLEM WHEN I SPOKE TO CONSUMER AFFAIRS DEPARTMENT.

November 6, 2020 NHTSA ID NUMBER: 11373248

Components: FUEL/PROPULSION SYSTEM, POWER TRAIN, SUSPENSION

NHTSA ID Number: 11373248

Incident Date September 15, 2019

Consumer Location SAN DIEGO, CA

Vehicle Identification Number JN8AS5MT1FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE UNDERSIDE FEELS LIKE IT HAS BECOME UNSTABLE

TOOK IT TO MOSSY NISSAN AND THEY SAID VEHICLE TRANSMISSION SYSTEM WAS UNSTABLE AND THEY FIXED IT. BUT RAN OKAY FOR A MONTH AFTER HAVING 4 ROTORS RESURFACED. CAR FEELS UNSAF

November 10, 2020 NHTSA ID NUMBER: 11373960

Components: POWER TRAIN

NHTSA ID Number: 11373960

Incident Date September 3, 2020

Consumer Location KYLE, TX

Vehicle Identification Number KNMAT2MT7FP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

NOTICED TRANSMISSION SLIPPING WHEN GOING INTO FIRST GEAR, SPECIFICALLY WHEN TAKING OFF FROM AT A COMPLETE STOP. IF IN ECO MODE IT IS WORSE. SO FAR ONLY DOING IT IN 1ST GEAR, WORRIED IT WILL GIVE OUT ON HIGHWAY LIKE I HAVE SEEN OTHERS. TOOK TO NISSAN TO HAVE DIAGNOSED RECENTLY AND TOLD I NEED A NEW TRANSMISSION WITH JUST OVER 110K MILES. THEY DO NOT WANT TO COVER IT AS IT IS OUT OF WARRANTY. THERE ARE RECALLS IN OTHER ROGUES FOR THIS EXACT ISSUE, OF COURSE NOT MINE.

November 27, 2020 NHTSA ID NUMBER: 11376527

Components: POWER TRAIN

NHTSA ID Number: 11376527

Incident Date November 21, 2020

Consumer Location LEWISVILLE, TX

Vehicle Identification Number JN8AS5MT8FW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE DRIVING MY 2015 NISSAN ROGUE ON A BUSY HIGHWAY AT 70 MPH, ALL OF THE SUDDEN THE SPEED DROPPED AND WOULD NOT GO OVER 60. I WAS ABLE TO DRIVE TO NEAREST REPAIR SHOP WITH HAZARD LIGHTS ON. BY THE TIME I DROVE INTO REPAIR, THE SPEED WAS DOWN TO 45 MPH. THE REPAIR SHOP SAID IT WAS A TRANSMISSION ISSUE. I HAD THE NISSAN TOWED TO A TRANSMISSION SHOP. THEY SAID I WOULD NEED A NEW TRANSMISSION. BEFORE I AUTHORIZED THE TRANSMISSION SHOP TO REPAIR, I CHECKED FOR RECALLS OR ISSUES WITH NISSAN DEALERSHIP. I WAS TOLD THERE WAS AN ISSUE, BUT THAT IT INCLUDED 2015 NISSAN ROGUES MANUFACTURED UNTIL MARCH 2015. MINE VEHICLE WAS

MANUFACTURED IN JULY 2015. MY PROBLEM WAS EXACTLY THE SAME ISSUE FROM THEIR "ISSUE" WHERE THEY HAD EXPANDED THE WARRANTY FOR THE TRANSMISSION ISSUE.

IV. 2016 NISSAN ROGUE

February 16, 2017 NHTSA ID NUMBER: 10955053

Components: ENGINE, POWER TRAIN

NHTSA ID Number: 10955053

Incident Date January 27, 2017

Consumer Location STERLING HEIGHTS, MI

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

A NISSAN DEALER HAD PREFORMED A SERVICE CAMPAIGN PC4900 TO MY 2016 NISSAN ROGUE IT INVOLVED THE CVT TRANSMISSION SOFTWARE AND SINCE THEY DID IT THE CAR IS NOT DRIVING LIKE BEFORE. THE SHIFTING IS SLOWER AND TAKES LONGER TO SHIFT, THE ENGINE IS LOUDER AND REVING HIGHER AND THE FUEL ECONOMY GOT VERY BAD.

CONTACTED THE DEALER AND ASKED IF THIS SERVICE CAMPAIGN CAN BE REVERSED AND THEIR ANSWER WAS "NO" I WILL BE TAKING THE CAR BACK TO THEM HAVE THEM CHECK IT AND ALSO CONTACTED NISSAN CORP AND OPENED A CASE. I HOPE THEY FIX THIS PROBLEM AS SOON AS POSSIBLE.

January 16, 2018 NHTSA ID NUMBER: 11063166

Components: POWER TRAIN

NHTSA ID Number: 11063166

Incident Date November 2, 2017

Consumer Location CONCORD, CA

Vehicle Identification Number 5N1AT2MN8GC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AS I WAS TRAVELLING ON A MAJOR FREEWAY, MY BRAND NEW 2016 NISSAN ROGUE BEGAN TO FEEL LIKE IT WAS "JUMPING." AT THAT POINT I NOTICED MY RPMS WERE HIGH FOR THE SPEED I WAS GOING. NOT EVEN 30 SECONDS AFTER, MY CAR COMPLETELY STALLED. I WAS IN THE FAST LANE OF THE FREEWAY AND BARELY HAD TIME TO REACT. I ENDED UP STUCK ON THE MEDIAN OF THE FREEWAY. I ENDED UP HAVING THE CAR TAKEN TO THE DEALER DOWN THE ROAD. THEY SAID THEY COULDN'T FIND ANYTHING WRONG WITH IT. I REFUSED

TO DRIVE IT AND BEGAN SEEKING FURTHER HELP THROUGH NISSAN CONSUMER AFFAIRS. AFTER NEARLY A MONTH, AN ENGINEER FROM NISSAN TOOK 5 MINUTES TO LOOK AT IT AND NOTICED THE TRANSMISSION WAS SLIPPING. THE PREVIOUS WEEK BEFORE THIS MAJOR INCIDENT, THE CAR IS STALLED A FEW BLOCKS FROM MY HOME ON A RESIDENTIAL STREET AFTER ACCELERATING FROM A COMPLETE STOP. THE DEALERSHIP HAD TOLD ME THERE WAS NOTHING WRONG WITH IT AND IT WAS SAFE TO DRIVE. NOW HERE WE ARE 2 MONTHS LATER, AND IT FEELS AS IF THE TRANSMISSION IS SLIPPING AGAIN.

January 19, 2018 NHTSA ID NUMBER: 11063774

Components: POWER TRAIN

NHTSA ID Number: 11063774

Incident Date September 11, 2017

Consumer Location EAST HANOVER, NJ

Vehicle Identification Number N/A

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT LEASED A 2016 NISSAN ROGUE. THE DRIVER STATED THAT THE TRANSMISSION FAILED TO FUNCTION PROPERLY. AN INDEPENDENT MECHANIC DETERMINED THAT THE VEHICLE WAS NOT SAFE TO DRIVE AND SUGGESTED THAT IT BE SERVICED BY THE DEALER WHO SOLD THE VEHICLE. THE CONTACT STATED THAT THE VEHICLE HESITATED AND THE GEARS WERE DIFFICULT TO SHIFT. THE VEHICLE WAS TAKEN TO THE DEALER (HILLTOP NISSAN, 258 NJ-10, EAST HANOVER, NJ 07936, (973) 887-5400) WHERE THE TRANSMISSION WAS REPLACED TWICE, BUT INDICATED THAT IT NEEDED TO BE REPLACED A THIRD TIME. THE DEALER WAS UNCERTAIN IF THEY COULD OFFER A LOANER VEHICLE UNTIL THE FAILURE WAS REMEDIED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 45,000

April 14, 2018 NHTSA ID NUMBER: 11085018

Components: UNKNOWN OR OTHER

NHTSA ID Number: 11085018

Incident Date April 12, 2018

Consumer Location MIDDLETOWN, NY

Vehicle Identification Number 5N1AT2MV8GC*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

2016 NISSAN ROGUE 2 YEARS OLD, AND TRANSMISSION SLIPPED ALREADY. I HAVE QUITE A FEW MILES, BUT SPOKE TO MULTIPLE REPAIR MEN WHO HAVE

SAID THE ROGUE IS KNOWN FOR THAT AND I BOUGHT A LEMON CAR. WHEN I DRIVE AND PRESS PEDAL THE CAR HAS NO POWER AND RPM KEEPS GOING UP/DOWN ALSO YOU CAN HEAR A WHINING IN THE CAR .

July 11, 2018 NHTSA ID NUMBER: 11110737
Components: POWER TRAIN
NHTSA ID Number: 11110737
Incident Date June 27, 2018
Consumer Location LEVITTOWN, PA
Vehicle Identification Number KNMAT2MV3GP*****
Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. WHILE ACCELERATING, AN ABNORMAL WINDING NOISE WAS HEARD. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (CAUSEWAY NISSAN, 435 NJ-72, MANAHAWKIN, NJ 08050) WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND OPENED CASE NUMBER: 32050871. NO FURTHER ASSISTANCE WAS PROVIDED. THE FAILURE MILEAGE WAS 67,000.

July 12, 2018 NHTSA ID NUMBER: 11110933
Components: POWER TRAIN
NHTSA ID Number: 11110933
Incident Date June 11, 2018
Consumer Location BRYANT, AR
Vehicle Identification Number N/A
Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHEN ACCELERATING ON HIGHWAY OR CITY STREET, I NOTICED VEHICLE BEGAN MAKING A LOUD WHINING/PURRING NOISE. TOOK VEHICLE TO DEALERSHIP WHERE I PURCHASED VEHICLE FROM AND THEY INFORMED ME THAT TRANSMISSION WOULD NEED TO BE REPLACED (AND I DO HAVE POWERTRAIN WARRANTY). THIS WAS A WEDNESDAY SO I WAS GIVEN A LOANER VEHICLE ON THURSDAY WHILE MY CAR WOULD BE IN THE SHOP OVER THE WEEKEND. MONDAY MORNING, NEVER HEARD ANYTHING FROM DEALERSHIP. TUESDAY, SAME. WEDNESDAY, STILL NO WORD LATE IN THE AFTERNOON SO I HAD TO CALL AND THE SERVICE COORDINATOR INFORMS ME THAT THEY WERE NOT ABLE TO REPLACE MY TRANSMISSION BECAUSE NISSAN STATES THE NOISE THE TRANSMISSION IS MAKING IS NOT "LOUD" ENOUGH. THERE IS A SERVICE

BULLETIN OUT ON MY VEHICLE THAT IS TITLED "INFORMATION TO PREVENT CVT REPLACEMENT DUE TO MISDIAGNOSIS OF NOISE" THAT THE DEALERSHIP'S SHOP FOREMAN WENT THROUGH AND THEIR CONCLUSION WAS THAT THIS IS WHAT WAS WRONG WITH MY VEHICLE. I CALLED NISSAN AND OPENED A CASE. MY CASE MANAGER SPOKE WITH THE SERVICE MANAGER AT THE DEALERSHIP AND MY CASE WAS CLOSED BECAUSE ACCORDING TO THE SHOP TECHNICIAN AND NISSAN, THERE'S NOTHING "MECHANICALLY" WRONG WITH MY VEHICLE AND IT IS "WORKING PROPERLY" IT JUST MAKES AN UNPLEASANT NOISE. SO I CALLED NISSAN AND RE-OPENED MY CASE AND THE ASSISTANT OF MY CASE MANAGER INFORMS ME THAT MY NEXT STEP WOULD BE TO TAKE IT TO A DIFFERENT DEALERSHIP AND HAVE THEM DIAGNOSE IT AND SEE IF THEIR FINDINGS ARE DIFFERENT. THERE ARE NO NEARBY ALTERNATE NISSAN DEALERSHIPS THAT I CAN EASILY TAKE MY VEHICLE TO. NISSAN IS FORCING ME TO CONTINUE DRIVING MY VEHICLE DESPITE THEM KNOWING THERE IS A KNOWN FAILURE AND EXPECTING ME TO CONTINUE MAKING MONTHLY PAYMENTS FOR A VEHICLE THAT I DO NOT FEEL SAFE DRIVING.

August 7, 2018 NHTSA ID NUMBER: 11118369

Components: POWER TRAIN

NHTSA ID Number: 11118369

Incident Date August 7, 2018

Consumer Location NEW ROCHELLE, NY

Vehicle Identification Number KNMAT2MVXGP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. WHILE DRIVING 65 MPH, THE TRANSMISSION FAILED. UPON DEPRESSING THE ACCELERATOR PEDAL, A LOUD DRAGGING NOISE WAS HEARD. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE CVT WAS FAULTY. A DEALER AND THE MANUFACTURER WERE NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 69,000.

August 11, 2018 NHTSA ID NUMBER: 11119320

Components: POWER TRAIN

NHTSA ID Number: 11119320

Incident Date August 2, 2018

Consumer Location Unknown

Vehicle Identification Number KNMAT2MV9GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

MY 2016 NISSAN ROGUE EXPERIENCED AN ABRUPT AND TOTAL FAILURE OF THE CVT TRANSMISSION. I WAS NOT ABLE TO ACCELERATE AND THE VEHICLE WOULD LURCH AND LOSE POWER. THIS ABRUPT FAILURE MAKES ME FEEL VERY UNSAFE FOR MYSELF AND MY FAMILY THAT RIDES IN THIS CAR, HAD IT STALLED ON THE BUSY ST LOUIS MO INTERSTATES WE WOULD HAVE BEEN HIT AND POSSIBLY KILLED, LUCKILY I WAS ON A BUSY, BUT LESS TRAVELED ROAD AND I WAS ABLE TO LIMP THE CAR TO THE DEALERSHIP. MY VEHICLE ONLY HAS 41,000 MILES ON IT. ONCE I GOT TO THE DEALERSHIP, I INSISTED THAT THEY RIDE WITH ME SO THEY KNEW WHAT WAS HAPPENING AND NOT TRY TO SAY THAT THEY COULDN'T REPLICATE THE ISSUE WHEN DRIVING IT ALONE. THE SERVICE PROFESSIONAL WAS VERY UPFRONT AND HONEST WITH ME AND TOLD ME IT WAS DEFINITELY THE TRANSMISSION AND NISSAN HAS TONS OF THESE ISSUES WITH THEIR VEHICLES. MY CAR HAS BEEN IN THE SHOP FOR OVER A WEEK NOW FOR A TRANSMISSION REBUILD. HOWEVER, NISSAN IS NOT OFFERING AN EXTENDED WARRANTY OR ANYTHING ON IT, EVEN THOUGH THEY KNOW THEY ARE FAULTY AND DANGEROUS, I WILL ONLY HAVE 20,000 MILES LEFT ON MY WARRANTY ONCE I PICK MY CARE UP FROM THE DEALERSHIP. NISSAN DOESN'T OFFER LOANER CARS TO THOSE WITH WARRANTY WORK THAT NEEDS DONE, WE HAVE TO PAY \$35 A DAY DUE TO THEIR FAULTY VEHICLES, THE LEAST THEY CAN DO IS OFFER LOANER VEHICLES FOR WARRANTY WORK! NISSAN NEEDS TO BE HELD ACCOUNTABLE FOR THEIR LEMON VEHICLES AND BE REQUIRED TO BUY THEM BACK ON THE FIRST TRANSMISSION FAILURE. I NO LONGER FEEL SAFE DRIVING THIS CAR, EVEN WITH THE REBUILT TRANSMISSION AND I DON'T THINK THAT IT SHOULD BE MY RESPONSIBILITY TO TRADE THE CAR IN, ROLL OVER THOUSANDS TO ANOTHER VEHICLE LOAN AND PAY \$1500 OR MORE IN TAXES TO LICENSE AND TITLE ANOTHER VEHICLE. NISSAN NEEDS TO TAKE CARE OF THIS AND THEY NEED TO BE FINED FOR THEIR CONTINUED USE OF FAULTY TRANSMISSIONS AND MADE TO BUY BACK FAULTY AND DANGEROUS VEHICLES.

September 30, 2018 NHTSA ID NUMBER: 11132341

Components: ELECTRICAL SYSTEM, ENGINE, POWER TRAIN

NHTSA ID Number: 11132341

Incident Date September 28, 2018

Consumer Location SANTEE, CA

Vehicle Identification Number JN8AT2MT6GW****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CAR DOES NOT GO INTO GEAR. SLIPS OUT OF GEAR WHEN DRIVING. WILL NOT ACCELERATE AFTER STOPPING. IT REVS UP AND THEN ACCELERATES QUICKLY ALMOST CAUSING ME TO HIT THE CAR IN FRONT OF ME.

November 19, 2018 NHTSA ID NUMBER: 11152378

Components: POWER TRAIN

NHTSA ID Number: 11152378

Incident Date November 10, 2018

Consumer Location LIVE OAK, FL

Vehicle Identification Number KNMAT2MT1GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION FAILURE AT 69450 MILE SOLENOID COMPARTMENT B INSIDE TRANSMISSION DEALER SAYS TRANSMISSION NEEDS REPLACING CAR OUTSIDE OF WARRANTEE FOR POWERTRAIN OF 60000 MILES. CAR TRANSMISSION STARTED SLIPPING WHILE ON HIGHWAY IN CRUISE CONTROL RPM REVIVING HIGH WITHOUT PRESSING THE ACCELARATOR EVENTUALLY STOPPED HAD TO TOW TO DEALER.

January 10, 2019 NHTSA ID NUMBER: 11166223

Components: POWER TRAIN

NHTSA ID Number: 11166223

Incident Date January 7, 2019

Consumer Location CINCINNATI, OH

Vehicle Identification Number 5N1AT2MV1GC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. THE CONTACT STATED THAT THE TRANSMISSION WOULD NOT SHIFT INTO GEAR CORRECTLY AND THE RPM READING WAS INACCURATE. IN ADDITION, THE CHECK ENGINE WARNING INDICATOR ILLUMINATED AND "FRONT END COLLISION" APPEARED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO DIAGNOSED THAT THE TRANSMISSION WAS FAULTY. THE VEHICLE WAS NOT REPAIRED. THE DEALER AND MANUFACTURER WERE NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 82,000.

April 6, 2019 NHTSA ID NUMBER: 11194378

Components: POWER TRAIN

NHTSA ID Number: 11194378

Incident Date March 30, 2019

Consumer Location CHESAPEAKE BEACH, MD

Vehicle Identification Number KNMAT2MV5GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION FAILED AT 59,000 MILES. TRUCK JUST STOP AND LOST POWER. IT WOULDN'T GO INTO GEAR ACCELERATE OR ANYTHING. THIS HAPPENED WHILE I WAS DOING 55MPH IT JUST SHUT DOWN AND THANK GOD I WAS ABLE TO ROLL TO THE SHOULDER. THERE WAS NO WARNING.

April 20, 2019 NHTSA ID NUMBER: 11202709

Components: POWER TRAIN, SUSPENSION

NHTSA ID Number: 11202709

Incident Date April 20, 2019

Consumer Location HIGHLANDS RANCH, CO

Vehicle Identification Number 5N1AT2MV2GC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

ABOUT A YEAR AGO (2018) MY CAR STARTED OCCASIONALLY LOSING POWER AFTER I HAD STOPPED AT A LIGHT OR STOP SIGN AFTER DRIVING ON A CITY STREET OR GETTING OFF THE HIGHWAY. I WOULD PUSH THE GAS PEDAL AND MY CAR WOULD NOT MOVE UNTIL ABOUT 5 SECONDS LATER. IF I KEEP DRIVING WHILE THIS HAPPENS, EVENTUALLY THE CAR WILL NOT GO OVER 40 MPH, THE RPMS WILL GO UP TO 4K-5K AND THE ENGINE WILL REV WITHOUT GAINING SPEED. IT WILL THEN START LURCHING FORWARD AND JERKING BACK AND FORTH. I FINALLY FIGURED OUT THAT IF I STOP AND THEN RESTART MY CAR, THE ISSUE SUBSIDES. HOWEVER, THIS ISSUE HAS STARTED HAPPENING MORE AND MORE FREQUENTLY. I WOULD ESTIMATE DRIVING THE CAR FOR AN HOUR, IT WILL HAPPEN 7-8 TIMES (WHEN TURNING THE CAR OFF, THEN ON AGAIN). IT MAKES DRIVING DANGEROUS WHEN I AM NOT ABLE TO ACCELERATE WHEN NEEDED OR WHEN MY CAR IS JERKING UNCONTROLLABLY.

MY STRUTS ALSO KEEP SQUEAKING WHEN I GO OVER SPEED BUMPS OR ANY OTHER BUMP. THE DEALER REPEATEDLY TELLS ME IT'S A KNOWN ISSUE BUT NOTHING THAT NEEDS TO BE REPLACED SINCE IT'S NOT A SAFETY ISSUE.

May 10, 2019 NHTSA ID NUMBER: 11206860

Components: POWER TRAIN, VEHICLE SPEED CONTROL, UNKNOWN OR OTHER

NHTSA ID Number: 11206860

Incident Date May 9, 2019

Consumer Location GLENDALE HEIGHTS, IL

Vehicle Identification Number 5N1AT2MM8GC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

-CAR HAS 56,000 MILES

-A FEW TIMES OVER THE PAST FEW MONTHS, IT HESITATES WHEN ACCELERATING FROM A FULL STOP

-YESTERDAY, IT HAPPENED A LOT, AND SEVERAL TIMES I EVEN PUSHED THE ACCELERATOR TO THE FLOOR, AND NOTHING HAPPENED...THEN IT SUDDENLY REVVED AND SHOT FORWARD AFTER A FEW SECONDS. TERRIFYING.

-I RESEARCHED AND IT'S A KNOWN ISSUE, BUT TODAY THE DEALER SAID THEY WON'T DO ANYTHING BECAUSE NO ERROR CODES, ETC., ARE SHOWING UP.

June 27, 2019 NHTSA ID NUMBER: 11222944

Components: ENGINE, FUEL/PROPULSION SYSTEM, POWER TRAIN

NHTSA ID Number: 11222944

Incident Date June 14, 2019

Consumer Location CHARLESTON, SC

Vehicle Identification Number KNMAT2MT2GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I PURCHASED A 2016 ROGUE SV (VIN [XXX], I HAVE HAD NOTHING BUT PROBLEMS WITH THIS VEHICLE SINCE I BROUGHT IT HOME. I HAD THE HEAD UNIT REPLACE NO LESS THAN 4 SEPARATE TIMES BECAUSE IT WOULD STOP WORKING AND GO BLACK. THE CAR HAD LESS THAN 10,000 MILES ON IT. I WAS TOLD IT WAS BEING REPLACED WITH A "BRAND NEW UNIT". THE DEALERSHIP FORGOT TO TRANSFER MY XM SUBSCRIPTION TO THE NEW UNIT, SO WHEN I CALLED TO ACTIVATE I FIND OUT NOT ONLY IS IT NOT NEW, ITS 4 YEARS OLDER THAN THE CAR I OWN. WHILE REPLACING THIS THE TECHNICIANS DESTROYED THE SURROUNDING TRIM.

LAST JUNE MY CAR STARTED STALLING OUT, THIS HAPPENED ON MULTIPLE OCCASIONS. THE ENGINE DIED BUT THE ELECTRICAL COMPONENTS STAYED ON. IT HAS DIED AT GAS STATIONS, STOP LIGHTS AND PULLING ONTO A ROADWAY. IT CONTINUES TO SHUDDERS AT STOP LIGHTS. NISSAN WAS UNABLE TO REPLICATE THE EVENTS SO I WAS TOLD TO TAKE IT HOME.

LAST WEEK MY ROGUE BEGAN TO PUSH 6000 RPMS WHILE ON THE HIGHWAY, PEDAL TO THE FLOOR AND I NEVER MADE IT ABOVE 45MPH. DURING THIS EVENT THE CAR WOULDN'T GO BELOW 4000RPMS, THIS EVENT LASTED ABOUT 30MINS. THIS HAPPENED MULTIPLE TIMES AND WE HAVE VIDEO OF THE EVENTS, ABOUT 15 MINUTES WORTH. I WAS TOLD THIS WEEK THAT THE DEALERSHIP HAD SENT

THE ISSUES TO NISSAN, AND THAT WITH THE VIDEO/THE COMPLAINTS THAT NISSAN WOULD REPLACE AND FIX WHAT THEY BELIEVED TO BE THE PROBLEM, SOMETHING WITH THE TRANSMISSION. THE DEALERSHIP THEN CALLED MY HUSBAND AND TOLD HIM THAT WE COULD PICK UP THE VEHICLE AND TAKE IT HOME. THEY TOLD HIM THAT "NISSAN CREATED A TECHNOLOGY" THAT IS NOW INSTALLED IN THE VEHICLE SO THE NEXT TIME AN EVENT HAPPENS IT WILL RECORD IT, TO CONTINUE DRIVING IT FOR A 1,000 MILES.

I FEEL UNSAFE IN THIS VEHICLE. I DO NOT TRUST THIS VEHICLE TO DELIVER MY DAUGHTER AND I SAFELY AND RELIABLY TO OUR DESTINATION. I WILL BE HAPPY TO SHARE THE VIDEO AS WELL

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TT

June 28, 2019 NHTSA ID NUMBER: 11223189
Components: POWER TRAIN
NHTSA ID Number: 11223189
Incident Date June 18, 2019
Consumer Location POUGHQUAG, NY
Vehicle Identification Number 5N1AT2MV3GC****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

THERE IS A KNOWN ISSUE WITH NISSAN CVT TRANSMISSIONS IN THIS YEAR, MAKE AND MODEL VEHICLE. NISSAN IS ACCEPTING NO RESPONSIBILITY AND ISSUING NO RECALLS. MY VEHICLE WILL LOSE POWER OUT OF NOWHERE WHEN I'M DRIVING CAUSING ME TO NOT BE ABLE TO ACCELERATE ABOVE 40MPH AT 4-5 RPM, THE GAS PEDDLE DOES NOT WORK YOU CAN FEEL THE PULL ON THE CAR THERE IS NO POWER. I NEED TO TAKE MY FOOT OFF THE GAS TO NOT BLOW MY TRANSMISSION BUT THEN I DROP TO ABOUT 20MPH AND ON HIGHWAYS OR EVEN SIDE ROADS THIS IS VERY DANGEROUS AND NOT ALWAYS POSSIBLE. BECAUSE THIS ONLY HAPPENS HERE AND THERE (3 TIMES IN THE LAST MONTH) AND NEVER PREDICTABLY, THE DEALERSHIP IS SAYING THEY CANNOT FIX OR DO ANYTHING TO THE CAR WITHOUT THE ISSUE HAPPENING THERE UNDER THEIR SUPERVISION. AS I STATED, THIS IS A KNOWN ISSUE AND WELL DOCUMENTED FROM CURRENT AND PREVIOUS NISSAN OWNERS AND EVERYONE'S DESCRIPTION OF THE INCIDENTS ARE IDENTICAL. THERE NEEDS TO BE A RECALL AND THIS NEEDS TO BE FIXED ON ALL VEHICLES BEFORE SOMEONE DIES.

June 28, 2019 NHTSA ID NUMBER: 11228252
Components: POWER TRAIN
NHTSA ID Number: 11228252
Incident Date June 26, 2019

Consumer Location GREENFIELD CENTER, NY
Vehicle Identification Number KNMAT2MV9GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CAR SUDDENLY STOPS ACCELERATING WHILE DRIVING (THIS HAPPENED WHILE DRIVING 65 MPH ON AN INTERSTATE HIGHWAY). CVT TRANSMISSION REPLACED AT 9,000 MILES (YES, BRAND NEW CAR) AND NOW NEEDS NEW CVT FOR SAME PROBLEM AT 69,000 MILES, HOWEVER THIS TIME NOT UNDER WARRANTY. TWO TRANSMISSION FAILURES UNDER DANGEROUS CIRCUMSTANCES WITH NO WARNING! NOT A GOOD TRACK RECORD NISSAN.

October 7, 2019 NHTSA ID NUMBER: 11266828

Components: POWER TRAIN

NHTSA ID Number: 11266828

Incident Date September 15, 2019

Consumer Location LA CENTER, WA

Vehicle Identification Number KNMAT2MV1GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

CAR LOST ACCELERATION WHEN GOING DOWN A LONG HILL AT ABOUT 45 MPH ON THE MAIN ROAD FROM OUR HOUSE TO OUR TOWN. RPM'S WERE GOING UP AND DOWN WITHOUT ANY PRESSURE APPLIED TO GAS OR BRAKES. CAR WAS THEN HARD TO PUT INTO GEAR, YOU COULD GET IT TO ENGAGE AFTER 5-10 TIMES TRYING. NO WARNING LIGHTS CAME ON. THIS WAS LESS THAN 2MOS AFTER THE PC490 CAMPAIGN WAS PREFORMED ON MY CAR AND A TRANSMISSION OIL CHANGE.

October 7, 2019 NHTSA ID NUMBER: 11266837

Components: UNKNOWN OR OTHER

NHTSA ID Number: 11266837

Incident Date October 7, 2019

Consumer Location GASTONIA, NC

Vehicle Identification Number KNMAT2MV3GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I RECENTLY PURCHASED A 2016 NISSAN ROGUE S AWD WITH ABOUT 30,034 MILES ON IT. THE NEXT DAY AFTER DRIVING ABOUT 75 MILES IT STARTED

JERKING AND STALLING IN TRAFFIC, AND HAVING ISSUES GOING FROM PARK TO DRIVE AND DRIVE TO REVERSE. ON THE DAY AFTER, WHICH IS TODAY THE VEHICLE WOULD NOT SHIFT FROM PARK TO DRIVE AND INSTEAD OF DRIVING FORWARD WHILE IN DRIVE, THE VEHICLE STARTED TO ROLL BACKWARDS ON OUR SIDE WALK WITH MY 6 YEAR OLD SON AND I INSIDE. MY FIANCÉ AND I ATTEMPTED TO GET THE VEHICLE TO SHIFT GEARS AND WE WERE NOT SUCCESSFUL. IT SEEMS AS IF THE CVT TRANSMISSION FAILED. I IMMEDIATELY CONTACTED THE DEALERSHIP AND THEY CAME TO PICK IT UP VIA TOW.

November 5, 2019 NHTSA ID NUMBER: 11278314
Components: POWER TRAIN
NHTSA ID Number: 11278314
Incident Date July 10, 2019
Consumer Location EFFINGHAM, NH
Vehicle Identification Number KNMAT2MV5GP****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. THE CONTACT STATED THAT THE TRANSMISSION VIBRATED WHILE DRIVING 30 TO 60 MPH. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO AN UNKNOWN DEALER WHO STATED THAT THE TRANSMISSION VIBRATION WAS NORMAL. THE VEHICLE WAS EQUIPPED WITH A CONTINUOUSLY VARIABLE TRANSMISSION. ON ONE OCCASION, THE RPMS INCREASED WHEN THE GEAR WAS SHIFTED. THE MANUFACTURER WAS CONTACTED AND PROVIDED CASE NUMBER: 37751621. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 46,000.

January 14, 2020 NHTSA ID NUMBER: 11299346
Components: POWER TRAIN
NHTSA ID Number: 11299346
Incident Date January 10, 2020
Consumer Location MORRILTON, AR
Vehicle Identification Number KNMAT2MT8GP****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. THE CONTACT STATED THAT WHEN DRIVING IN WINDY CONDITION WITH THE CRUISE CONTROL SET AT 65 TO 70 MHP, THE CHECK ENGINE LIGHT ILLUMINATED AND THE RMP FLUCTUATED FROM 2,000 TO 3000. THE CONTACT DISCONNECTED THE CRUISE CONTROL HOWEVER, THE RPM CONTINUED TO BE FLUCTUATED FROM 2,000 TO 3,000. THE

CONTACT WAS ABLE TO DRIVE THE VEHICLE HOME. THE CONTACT SPOKE TO THE MANUFACTURER. THE MANUFACTURER ADVISED THE CONTACT TO TAKE THE VEHICLE TO THE DEALER TO HAVE A DIAGNOSTIC PERFORMED. THE MANUFACTURER ADVISED THE CONTACT THAT THE 2016 NISSAN ROGUE WAS NOT INCLUDED IN THE MANUFACTURER WARRANTIED TRANSMISSION REPLACEMENT THAT WAS FOR 5 YEARS OR 60,000 MILES WHICH WAS EXTENDED TO 10 YEAR OR 120,000 MILES. THE MANUFACTURER PROVIDED THE CONTACT CASE NUMBER 38531446. THE VEHICLE WAS NOT TAKEN TO THE DEALER TO HAVE A DIAGNOSTIC PERFORMED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 116,000.

January 20, 2020 NHTSA ID NUMBER: 11300472

Components: POWER TRAIN

NHTSA ID Number: 11300472

Incident Date January 20, 2020

Consumer Location SUGAR TREE, TN

Vehicle Identification Number KNMAT2MTXGP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

SITTING IN HEAVY TRAFFIC ON THE INTERSTATE, TRAFFIC WAS MOVING VERY SLOW (STOP AND GO) AS I DEPRESSED THE GAS PEDAL THE CAR BEGAN TO SHUDDER AND JOLT. I RELEASED THE GAS PEDAL AND TRIED AGAIN AND RECEIVED THE SAME RESULT. ONCE I WAS ABLE TO ACCELERATE MORE I WAS ABLE TO CONTINUE. I THEN TOOK MY VEHICLE TO MY MECHANIC WHERE HE EXPLAINED MY TRANSMISSION WAS GOING TO STOP WORKING AND I WILL NEED A NEW TRANSMISSION. HE HAD A MACHINE THAT WAS HOOKED UP TO MY VEHICLE SHOWING THE CVT CODE. I DID NOT THINK TO ASK FOR A COPY OF THE READ OUT.

January 22, 2020 NHTSA ID NUMBER: 11301259

Components: POWER TRAIN

NHTSA ID Number: 11301259

Incident Date January 18, 2020

Consumer Location SPENCER, TN

Vehicle Identification Number KNMAT2MV2GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

BOUGHT THIS CAR FOR OUR 16 YEAR OLD DAUGHTER TO DRIVE. IT HAS 16,000 MILES ON IT. IT HAS STARTED SHUTTERING AND LURCHING UPON ACCELERATION. AT ONE POINT SHE WAS DRIVING IT ON A BUSY FOUR LANE

HIGHWAY AND IT STARTED LURCHING AND THE CAR DIED IN THE MIDDLE OF THE HIGHWAY. LUCKILY SHE WAS ABLE TO MOVE TO THE SHOULDER. THIS IS A MAJOR SAFETY ISSUE. WE TOOK THE CAR TO THE DEALERSHIP AND THEY UPDATED THE SOFTWARE. MY HUSBAND WENT TO PICK IT UP AND IT DID IT AS HE WAS LEAVING THE DEALERSHIP. HE IMMEDIATELY TURNED AROUND AND LEFT THE VEHICLE AGAIN. THEY ARE SAYING THAT IT MAY BE THE BELT INSIDE THE TRANSMISSION.

April 6, 2020 NHTSA ID NUMBER: 11320350
Components: POWER TRAIN
NHTSA ID Number: 11320350
Incident Date April 3, 2020
Consumer Location ELLIJAY, GA
Vehicle Identification Number KNMAT2MV6GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

BEARING WORN OUT IN TRANSMISSION AT 67000 MILES; THE ONLY WARNING I HAD WAS A NOISE COMING FROM UNDER THE CAR WHEN CAR WAS IN MOTION SOUNDED LIKE THE SPIN CYCLE OF A WASHING MACHINE, NO NOISE HEARD WHEN CAR WAS STOPPED NO WARNING LIGHT ON THE DASH BOARD BUT HAD TO REPLACE ENTIRE TRANSMISSION

May 11, 2020 NHTSA ID NUMBER: 11324131

Components: POWER TRAIN
NHTSA ID Number: 11324131
Incident Date May 10, 2020
Consumer Location PROSPER, TX
Vehicle Identification Number KNMAT2MT7GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHEN MOVING DOWN HIGHWAY 289 NORTHBOUND IN FRISCO, TEXAS AT A SPEED OF APPROXIMATELY 55 MPH, THE VEHICLE BEGAN TO SHUDDER AND LOSE POWER, AND EVENTUALLY STOPPED MOVING WHILE THE GAS PEDAL WAS ENGAGED. FOR A FEW MINUTES I WAS STUCK IN THE RIGHT LINE AND THE VEHICLE WOULD NOT GO INTO GEAR. I EVENTUALLY TURNED THE CAR OFF AND TURNED IT BACK ON AND THE VEHICLE ENGAGED THE TRANSMISSION. AND WHEN I STARTED TO MOVE AGAIN THE VEHICLE SHUDDERED AND WHEN I GOT UP TO ABOUT 25 MPH AND THE SAME ISSUE HAPPENED A SECOND TIME. AND I WAS STALLED A SECOND TIME ON THE HIGHWAY. I TURNED THE CAR OFF AND BACK ON AND WAS ABLE TO DRIVE THE CAR A FEW HUNDRED YARDS TO A TURNOUT. THIS IS A VERY DANGEROUS PROBLEM AND LUCKILY I WAS ABLE TO

GET OFF THE ROAD AND AVOID A DANGEROUS COLLISION. I HAD TO BE TOWED A FEW MILES TO MY HOME WHERE THE VEHICLE IS NOW LOCATED. *TR

June 1, 2020 NHTSA ID NUMBER: 11326827

Components: POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11326827

Incident Date September 12, 2019

Consumer Location BOWIE, MD

Vehicle Identification Number 5N1AT2MV0GC*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

AT ABOUT 58000 MILES SEPT 2019 I FIRST NOTICED ISSUES WITH ACCELERATION AND NOISE. I WAS ABOUT TO GO OUT OF TOWN AND WAS AFRAID TO GET ON THE HIGHWAY. I TOOK MY CAR TO NISSAN OF BOWIE. THE SERVICE REPRESENTATIVE SAID THERE WERE NO CODES ACTIVATED AND NO RECALLS ON THE CAR. HE GAVE ME A LIST OF OTHER CONCERNS FOR MY CAR (BRAKES, ROTORS, AND TIRES). I LEFT THE DEALERSHIP AND DID NOT DRIVE OUT OF TOWN AS PLANNED. MY HUSBAND REPLACED MY ROTORS, BRAKES, AND TIRES. STILL THE CAR WAS SHAKY. NEXT TRIP OUT OF TOWN WAS IN MAY 2020. MY CAR STALLED OUT WHILE WE WERE ON THE HIGHWAY TO VISIT MY FAMILY IN KENTUCKY. WE WERE AN HOUR AWAY FROM OUR HOTEL AND DROVE EXTREMELY SLOW. NO DEALERSHIPS WERE OPEN ON SUNDAY. WE TOOK MY CAR TO COYLE NISSAN IN SOUTHERN INDIANA. THIS TIME THE CHECK ENGINE LIGHT WAS ON. THEY EXPLAINED THAT THE TRANSMISSION WAS COMPLETELY TRASHED AND OUT OF WARRANTY. I TRIED TO SEE IF MY INSURANCE COMPANY WOULD COVER IT. A SERVICE TECHNICIAN AT THIS LOCATION TOLD MY INSURANCE COMPANY THERE IS NOTHING I COULD HAVE DONE TO DAMAGE THE TRANSMISSION. IT GOES OUT ON ITS OWN. THE CVT TRANSMISSIONS HAVE HAD THIS PROBLEM FOR YEARS. I CALLED THE NISSAN WARRANTY PEOPLE TO GET SUPPORT. THEY AGREED TO PAY PARTS AND NOT LABOR. WHILE I WAS STRANDED OUT OF TOWN AND STUCK IN A HOTEL, I HAD TO PAY 2000 DOLLARS FOR LABOR TO GET BACK ON THE ROAD AND RETURN TO MARYLAND. I FILED A BBB AUTOLINE COMPLAINT AND THEY SAID THEY ONLY HELP WITH CARS LESS THAN 3 YEARS OLD. MY SECOND TRANSMISSION WAS PUT IN ON MAY 14TH AND WENT OUT LESS THAN TWO WEEKS LATER ON MAY 27TH. I NOTICED ISSUES THIS TIME AS SOON AS WE HEADED TO MARYLAND. IT STALLED OUT COMPLETELY WHILE I WAS ON THE HIGHWAY AGAIN. THIS CAR IS NOT SAFE. I AM STILL MAKING PAYMENTS ON THIS CAR AND AM ON A THIRD TRANSMISSION. THERE WAS A CLASS-ACTION LAWSUIT AGAINST NISSAN FOR THE EXACT TRANSMISSION IN 2019 ON OTHER MODELS. *TR

June 21, 2020 NHTSA ID NUMBER: 11329905

Components: POWER TRAIN

NHTSA ID Number: 11329905
Incident Date June 10, 2020
Consumer Location CUMMINGTON, MA
Vehicle Identification Number JN8AT2MV1GW****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0
BAD CVT TRANSMISSION

July 3, 2020 NHTSA ID NUMBER: 11337369
Components: POWER TRAIN
NHTSA ID Number: 11337369
Incident Date June 24, 2020
Consumer Location LEWIS CENTER, OH
Vehicle Identification Number KNMAT2MVXGP****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0

TOOK CAR IN TO DEALER DUE TO NOISE, CORPORATE INVESTIGATOR NEEDED TO COME IN TO REVIEW, AND REPLACED TRANSFER CASE. UPON PICKING CAR UP, NOISE STILL THERE AND UPON FURTHER INSPECTION CVT TRANSMISSION ASSEMBLY REPLACED. UPON PICKING UP THIRD TIME, GRINDING NOISE EASILY HEARS WHEN ACCELERATING. ALL ISSUES OCCURRED WHILE DRIVING, AND LUCKILY TRANSMISSION DID NOT FAIL. CONCERN NOT ONLY ABOUT TRANSMISSION ISSUE PREVALENT IN OTHER NISSAN MODELS INCLUDING OLDER ROGUES, BUT DEALER CONTINUING TO RETURN VEHICLE WHEN EASILY DISCERNIBLE TO NON-MECHANIC THAT ISSUES HAVE NOT BEEN CORRECTED.

July 16, 2020 NHTSA ID NUMBER: 11339752
Components: POWER TRAIN
NHTSA ID Number: 11339752
Incident Date July 15, 2020
Consumer Location Unknown
Vehicle Identification Number KNMAT2MV8GP****
Summary of Complaint
CRASH:No
FIRE:No
INJURIES:0
DEATHS:0
PREMATURE FAILURE OF CVT TRANSMISSION

OTHER ROUGE COVERED TO 120,000 MILES

July 27, 2020 NHTSA ID NUMBER: 11341730
Components: POWER TRAIN
NHTSA ID Number: 11341730
Incident Date July 24, 2020
Consumer Location LOUISBURG, NC
Vehicle Identification Number 5N1AT2MN0GC****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

DEFECTIVE TRANSMISSIONS JERK, STALL, SHUDDER, HESITATE, AND EVEN SUFFER FROM PREMATURE TRANSMISSION FAILURE. UNEXPECTED SURGE OF POWER FROM THE ENGINE. I CARRIED IT IN THE NISSAN CROSSROADS WAKE FOREST NC. THEY TOLD ME CVT UNIT NEEDS REPLACING.

THE VEHICLE LEFT ME STRANDED ON INTERSTATE 40 DRIVING BACK FROM MORRISVILLE NC FROM WORK. AFTER SEVERAL TRIES I FINALLY GOT IT TO THE DEALERSHIP AT 11PM LEAVING ME STALLED AGAIN . I COULD HAVE CAUSED AN ACCIDENT.

THE VEHICLE ONLY HAS 92,612 MILES. NISSAN WON'T TAKE ANY INTEREST IN PAYING FOR THE REPAIRS EVEN THOUGH THEY HAVE HAD LAWSUITS ALONG WITH MULTIPLE COMPLAINTS ABOUT THEIR CVT TRANSMISSION.

I'M A SINGLE MOM WORKING DURING THIS COVID VIRUS TO SHIPPER MYSELF AND MY CHILD WITH NO OTHER INCOME. THIS VEHICLE IS TOO NEW TO HAVE THESE PROBLEMS. I HAVE TO DRIVE AN HOUR TO WORK AND AN HOUR BACK. I NEED A VEHICLE ASAP . I'M STILL LOCK IN PAYMENTS WITH THIS VEHICLE AND CANNOT AFFORD TO TRADE WITH THIS VEHICLE MALFUNCTIONING.

August 1, 2020 NHTSA ID NUMBER: 11342738
Components: POWER TRAIN
NHTSA ID Number: 11342738
Incident Date August 1, 2020
Consumer Location COTTAGE GROVE, MN
Vehicle Identification Number KNMAT2MV0GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TRANSMISSION FAILED. DRIVING ON FREEWAY AND THE CAR LOST TOTAL POWER. RPM REV HIGH NO POWER. COASTED TO A STOP. TRIED TO SHIFT IN DIFFERENT GEARS AND DOES NOT RESPOND. CAR WILL NOT DRIVE MORE THAN

15 MILES PER HOURS AND THE TRANSMISSION IS THING TO SHIFT TO DIFFERENT GEARS.

August 6, 2020 NHTSA ID NUMBER: 11343692

Components: POWER TRAIN

NHTSA ID Number: 11343692

Incident Date August 6, 2020

Consumer Location LITTLE FALLS, NY

Vehicle Identification Number KNMAT2MV0GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

2016 NISSAN ROGUE, 84, 000 MILES. VEHICLE BEGAN HAVING TROUBLE SHIFTING GEARS WHILE DRIVING IT. SHUDDERING AND JERKING. RPM'S FLUCTUATING ALL OVER THE TACH. CHECK ENGINE LIGHT CAME ON. I TOOL IT TO MY MECHANIC TO PULL THE CODES, WHICH THEY DID, AND THEY REFERRED ME TO THE DEALERSHIP. ON MY WAY HOME, DURING WHICH THE VEHICLE COULD GO NO MORE THAN 25 MILES AN HOUR, IT COMPLETELY LOST POWER ON A SMALL INCLINE. REVERSE AND DRIVE DID NOT WORK. I HAD TO HAVE SOMEONE PUSH THE CAR BACK OUT OF THE INTERSECTION IT WAS STUCK IN. I HAD TO HAVE IT TOWED. PROBLEM IS THE CVT TRANSMISSION.

August 10, 2020 NHTSA ID NUMBER: 11348506

Components: ENGINE, POWER TRAIN, UNKNOWN OR OTHER

NHTSA ID Number: 11348506

Incident Date August 10, 2020

Consumer Location BALTIMORE, MD

Vehicle Identification Number KNMAT2MV7GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

I PURCHASE A 2016 NISSAN ROGUE ON JULY 27,2019. ON AUGUST 20 I TOOK CAR BACK TO DEALERSHIP AND STATED THAT THE CAR HAVE VIBRATION, CLICK SOUND , THE HOOD WAS LIKE IT WAS GOING POP UP IF I WENT MORE THAN 65MPH AND WAS LIKE YOU HAD GIVE A LOT GAS FOR IT TO GO. THE SAY THEY CHECK OUT AND NOTHING WAS WRONG. ONE DAY I WAS DRIVING DOWN AND HAD TO PUSH PETAL ALL WAY DOWN AND THE CAR WAS STILL ONLY GOING ABOUT 20 MPH BUT THE RPM WAS AT LIKE 5. WAS SACRED FEELING TOOK CAR BACK TO DEALERSHIP AND THEY SAY NOTHING WAS WRONG. THEN ON JAN 1,2020 COMING DOWN 95 SOUTHBOUND AND MY WHOLE DASH BORED LIGHTS CAME ON . I BELIEVE IT WAS EVERY SINGLE WARNING LIGHT CAME ON. WAS TOLD THAT MY ABS WAS BAD AND IT WAS GOING COST AROUND 3800 TO BE

REPLACED. MY CAR STAYED AT NISSAN DEALERSHIP FOR OVER 2 MONTHS. ONCE I RECEIVE MY CAR BACK STILL COMPLAIN ABOUT THE VIBRATION AND HOOD. AGAIN WAS TOLD SINCE IT'S NO CHECK ENGINE LIGHT THERE'S NO PROBLEM. ON JULY 17 MY CHECK ENGINE CAME ON AND MY RPM WAS GOING UP TO LIKE 5. DROP MY CAR TO NISSAN TO HAVE LIGHT CHECK OUT WAS TOLD THAT THERE'S WASN'T A LIGHT ON ONCE THEY PULL MY CAR IN SHOP. AGAIN NO ANSWER. ON AUGUST 8 MY CAR WAS LIKE I HAD PUSH PEDAL ALL WAY AND IT WAS GOING LIKE 25 MPH AND RPM WAS AT 4 BUT THE CHECK ENGINE LIGHT AND AIRBAG LIGHT CAME ON. TOOK MY CAR BACK TO DEALERSHIP AND WAS TOLD THAT IT WAS MY TRANSMISSION. NOW THAT MY WARRANTY HAS EXPIRED JUST THE END OF JULY 2020 I CAN RECEIVE A DIAGNOSTIC IF PROBLEM. BUT I HAVE BEEN EXPERIENCING THIS THINGS THE WHOLE YEAR I HAVE HAD THE VEHICLE. I SEE THAT THERE ARE KNOW PROBLEM WITH THESE TRANSMISSIONS IN ROGUE. I SEE WHERE THE WARRANTY HAS BEEN EXTENDED FOR CVT TRANSMISSION SO WHY THAT DOESN'T APPLY TO MY VEHICLE?

September 18, 2020 NHTSA ID NUMBER: 11359775

Components: POWER TRAIN

NHTSA ID Number: 11359775

Incident Date August 19, 2020

Consumer Location WALTHAM, MA

Vehicle Identification Number KNMAT2MV4GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WHILE DRIVING ON THE ROAD, MY VEHICLE SUDDENLY EXPERIENCED ISSUES WITH ITS CVT. THE VEHICLE WAS OVERWORKING AND IN 4TH GEAR GOING 20 MPH ON A RURAL ROAD. THIS OCCURRED WITHIN A MONTH AFTER AN INSPECTION, WITH MY VEHICLE PASSING WITH FULL MARKS. THE NISSAN CVT IS FLAWED AND SHOULD BE RECALLED.

November 16, 2020 NHTSA ID NUMBER: 11374882

Components: AIR BAGS, POWER TRAIN

NHTSA ID Number: 11374882

Incident Date November 14, 2020

Consumer Location STILLWATER, PA

Vehicle Identification Number KNMAT2MV0GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE TRANSMISSION IS SLIPPING ON THIS VEHICLE AND ISN'T PART OF THE MODELS THAT WAS RECALLED BUT IS THE SAME YEAR AS THE OTHER RECALLS.

December 19, 2020 NHTSA ID NUMBER: 11384163

Components: POWER TRAIN

NHTSA ID Number: 11384163

Incident Date November 27, 2020

Consumer Location OCOEE, FL

Vehicle Identification Number KNMAT2MT1GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

WAS DRIVING CAR AND TRANSMISSION DIED IN THE MIDDLE OF THE ROAD. HAD TO HAVE IT TOWED TO REPAIR SHOP AND NEEDS A NEW TRANSMISSION. NISSAN ONLY COVERS UP TO 60000 MILES AND I AM OVER THAT SO IF IS COSTING ME \$5000 TO REPLACE IT

December 28, 2020 NHTSA ID NUMBER: 11385290

Components: POWER TRAIN

NHTSA ID Number: 11385290

Incident Date November 15, 2020

Consumer Location STILLWATER, PA

Vehicle Identification Number KNMAT2MV0GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

THE TRANSMISSION ON THIS CAR BEGAN SLIPPING AND REFUSED TO GO INTO GEAR. IT CLUNKED AND BUCKED ALONG AT LOW SPEEDS. ONCE IN DRIVE IT WAS FINE, BUT WOULD NOT GO INTO ANOTHER GEAR. WE WERE ABLE TO GET IT HOME AND THERE IS HAS SAT UNTIL 12/28/20 WHEN WE WERE ABLE TO GET IT TOWED. WHEN WE TRIED TO GET IT INTO GEAR, IT WOULD NOT MOVE FROM PARK TO NEUTRAL EVEN. WE DID NOT GO TO A DEALER AS THEY WERE TWICE AS FAR AS THE MECHANIC WE FOUND. NISSAN REFUSED TO CONSIDER A RECALL OR ISSUE EVEN WITH A SETTLED LAWSUIT ON OTHER CVT TRANSMISSIONS. THEY WOULDN'T EVEN PAY FOR THE TOW AND SIMPLY SAID "SORRY".

February 10, 2021 NHTSA ID NUMBER: 11395599

Components: ELECTRICAL SYSTEM, POWER TRAIN, VEHICLE SPEED CONTROL

NHTSA ID Number: 11395599

Incident Date November 27, 2020

Consumer Location HERMITAGE, TN

Vehicle Identification Number KNMAT2MT0GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

FIRST THE CHECK ENGINE LIGHT AND THE SLIP INDICATOR (OR TRACTION CONTROL) LIGHT FOR THE VEHICLE DYNAMIC CONTROL WOULD COME ON AND OFF WHILE DRIVING BOTH ON THE HIGHWAY AND OTHER ROADS. THEN ONE DAY, I WENT TO START MY CAR AND ALL OF THE DASHBOARD LIGHTS BEGAN FLASHING AND IT WOULDN'T START. WE BOUGHT JUMPER CABLES AND JUMPED IT BUT IT STILL WOULDN'T START THE NEXT DAY. SO I BOUGHT A NEW BATTERY AND IT WORKED FOR ABOUT A WEEK. THEN WHILE DRIVING TO WORK, THE SLIP INDICATOR (TRACTION CONTROL) LIGHT CAME BACK ON AND IT WOULDN'T GO ABOVE 20 MPH AND I HAD TO FLOOR THE GAS TO EVEN GET IT TO GO TO THAT SPEED. THE VEHICLE WAS JERKING SO BAD, I HAD TO PULL OVER. I HAD TO HAVE IT TOWED TO MY MECHANIC AND IT TURNS OUT IT NEEDED A NEW TRANSMISSION WITH UNDER 100,000 MILES ON THE VEHICLE AND ONLY 4 YEARS OLD WHEN IT HAPPENED! THIS CAR HAS BEEN WELL TAKEN CARE OF WITH REGULAR SERVICING.

February 16, 2021 NHTSA ID NUMBER: 11396490

Components: POWER TRAIN

NHTSA ID Number: 11396490

Incident Date February 10, 2021

Consumer Location MASHPEE, MA

Vehicle Identification Number KNMAT2MV6GP****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

TL* THE CONTACT OWNS A 2016 NISSAN ROGUE. THE CONTACT STATED THAT WHILE DRIVING 20 MPH AND EXITING OFF A CROSS RAMP ON THE HIGHWAY, THE CONTACT HEARD AN ABNORMAL SOUND COMING FROM THE VEHICLE. THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT WAS UNABLE TO RESTART THE VEHICLE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE CONTACT NOTIFIED FALMOUTH MOTOR CAR (45 MA-28A, CATAUMET, MA 02534) AND WAS PROVIDED AN ESTIMATE TO REBUILD THE TRANSMISSION. THE CONTACT DECLINED AND THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 116,000.

February 16, 2021 NHTSA ID NUMBER: 11396475

Components: UNKNOWN OR OTHER

NHTSA ID Number: 11396475

Incident Date February 10, 2021

Consumer Location MASHPEE, MA

Vehicle Identification Number KNMAT2MV6GP*****

Summary of Complaint

CRASH:No

FIRE:No

INJURIES:0

DEATHS:0

NO CHECK ENGINE LIGHT AND TRANSMISSION WENT! CAR STOPPED DRIVING COMING OFF THE HIGHWAY RAMP. LOW MILEAGE FREQUENT TUNE UPS AND HAVE BEEN TOLD BY MULTIPLE FACILITIES THIS SHOULD NOT BE HAPPENING TO MY CAR WHICH IS ONLY A 2016 I HAVE HAD IT FOR 3 YEARS, ONLY 116K MILES. CAR JUST STOPPED DRIVING MID EXIT.